

CURRICULUM VITAE

Stefano Za

Associate Professor, Università degli Studi "G. d'Annunzio", Chieti – Pescara, Italy

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Last update 01/10/2023

AFFILIATIONS

Universities

Università degli Studi "G. d'Annunzio", Chieti – Pescara (IT)
LUISS University, Rome (IT)

Research centers

CLIO – Center for Research in Leadership, Innovation and Organization (LUISS University)

Associations

Association for Information Systems (AIS)
European Research Center for Information Systems (ERCIS)
Italian Association for Information Systems (ItAIS), Secretary
Associazione Italiana di Organizzazione Aziendale (ASSIOA)
Associazione Italiana per il Calcolo Automatico (AICA)

SHORT BIO

Stefano Za is Associate Professor of Organization Studies and Information Systems at University "G. d'Annunzio" of Chieti – Pescara, and adjunct professor at LUISS Guido Carli University. Stefano holds a PhD degree in Business Information Systems from LUISS and a Master degree in Computer Science from "La Sapienza" University of Rome. He was an Assistant Professor of Organization Studies and Information Systems at E-Campus University until April 2017. Before joining E-Campus he was a post-doc fellow at LUISS. From 2006 to 2016 he collaborated with the Research Center on Information Systems (IS) (CeRSI "A. D'Atri") at LUISS, where he carries out research activities in national and international projects. In 2008 he was visiting research fellow at the Faculty of "Business, Economics and IS" of Regensburg University (Germany), in 2013 he was visiting researcher at the Department of "Management" in the Faculty of "Business and Economics" of Monash University (Melbourne, Australia), and he has been visiting professor at the EM Strasbourg Business School (France) and visiting scholar at the University of Agder (NO) from 2016 to 2020. From 2022 he is the president of the Italian chapter of AIS (<http://www.itais.org>), and he was the Secretary from 2008 to 2021. He is member of program committees and reviewer for national and international conferences and journals in domains of Information Systems and Organization Studies. His main research interest is the analysis and design of digital artifacts and organizational systems. He is currently focus on the digital innovations and business transformation affecting people and organizations in the digital ecosystem. He has published papers on international conferences, book series, and journals such as: European Conference on IS (ECIS), International Conference on IS (ICIS), Lecture Notes in Business Information Processing (LNBIP), Lecture Notes in IS and Organization (LNISO), IEEE Wireless Communications, Communications of the Association for Information Systems (CAIS), Government Information Quarterly (GIQ), Journal of Small Business and Enterprise Development (JSBED), International Entrepreneurship and Management Journal (IEMJ), Personnel Review (PR), Information & Management (I&M), British Journal of Educational Technology (BJET), Journal of Theoretical and Applied Electronic Commerce Research (JTAER), Information Systems and eBusiness Management (ISeBM), among others.

ACADEMIC QUALIFICATIONS

- 10/2018 *Italian National Scientific Habilitation as Full Professor on Organization Studies*
- 03/2017 *Italian National Scientific Habilitation as Associate Professor on Organization Studies*
- 2009 *PhD in Business Information Systems at LUISS Guido Carli University, Roma, Italy*
Thesis: "Fiducia e tecnologia nelle relazioni inter-organizzative elettroniche"
Supervisor: Prof. Alessandro D'Atri
- 2009 *Summer school on didactics and teaching methods, Pinerolo, Torino (IT). Organized by the AIDEA (Accademia Italiana Di Economia Aziendale)*
- 2004 *Master of Science Degree in Computer Science, La Sapienza University, Roma (Italy)*
Dissertation: Integrazione di dispositivi di rete eterogenei - Integration of heterogeneous network devices
Advisors: Prof. Luigi Mancini, Prof. Massimo Bernaschi
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ACADEMIC POSITIONS

- 2022-present *Coordinator of the master's degree program in Economics and Management, at the department of Management and Business Administration, "Gabriele d'Annunzio" University*
- 2021-present *Associate Professor of Organization Studies and Information Systems at "Gabriele d'Annunzio" University*
- 2019-present *Member of the board of advisors of the PhD program in "Accounting, Management and Business Economics", at "Gabriele d'Annunzio" University*
- 12/2018-12/2021 *Senior Assistant Professor of Organization Studies and Information Systems at "Gabriele d'Annunzio" University*
- 10/2018-12/2018 *Assistant Professor of Organization Studies and Information Systems at "Gabriele d'Annunzio" University*
- 07/2018-present *Affiliate, Centre for Research in Leadership, Innovation and Organization, LUISS University*
- 09/2009-present *Adjunct Professor and Research fellow at LUISS university, Rome (IT).*
- 2016-2020 *Associate Researcher, Center for Digital Communication, Commerce and Culture, Univ. of Baltimore*
- 02/2016-04/2020 *Visiting Professor, EM Strasbourg Business School (France)*
- 04/2014-04/2017 *Assistant Professor of Organization Studies and Information Systems at eCampus University.*
- 10/2012-04/2014 *Postdoctoral fellow at Research Center on Information Systems (CeRSI), LUISS Guido Carli. The research aims to investigate the design of advanced e-Learning platforms and the behaviour of learning communities in order to draw new governance models for professional training and education processes. With a systemic view of socio-technical phenomena, the analysis of structural, causal and evolutionary aspects will provide the ground for the design and evaluation of innovative artefacts and process models.*
- 10/2013-12/2013 *Visiting research scholar, Faculty of Business and Economics, Department of Management, Monash University of Melbourne (Australia).*
- 10/2010-09/2012 *Postdoctoral fellow at Research Center on Information Systems (CeRSI), LUISS Guido Carli. Supervisors: Prof. Alessandro D'Atri and Livia De Giovanni. The research activities are mainly related to the LiVES (Learning in Virtual Extended Spaces) project for studying the potentials of the application of immersive 3D Virtual World technologies to the domain of continuous and distant professional training. My activities are mainly related to define, design, and test an innovative immersive 3D Virtual World platform applied to virtual classroom settings in which professionals and students can chat, discuss, share experiences, learn and receive training. As follow-up, I studied the organizational implications arisen by the use of this kind of platform for supporting managerial training.*
- 07/2008-10/2008 *Visiting research fellow, Faculty of Business, Economics and Information Systems, Regensburg University (Germany). Supervisor: Prof. Dieter Bartmann*

01/2006-03/2009	<i>PhD student</i> at Research Center on Information Systems, Department of Business and Management, LUISS Guido Carli University. Supervisor: Prof. Alessandro D'Atri
01/2004-12/2005	<i>Junior researcher</i> at the CAMPUS BIO-MEDICO University, Rome (Italy), in the context of the FIRB project funded by MIUR "Wide-scale, Broadband, Middleware for Network Distributed Services (WEB-MINDS)".

TEACHING

LECTURER

Fall 2023	Digital Business Organization, 9 ECTS, University "G. d'Annunzio", Chieti-Pescara (IT)
Winter 2023	Enterprise modeling, 9 ECTS, University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2022	Digital Business Organization, 9 ECTS, University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2022	Digital Transformation, 6 ECTS, University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2022	PM and BPM for the digital transformation, 6 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2022	Project management and project work, Master in Healthcare, University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2022	Information Systems, 2 ECTS, Master SIIS, Sapienza University of Rome, Rome (IT)
Winter 2022	Organization studies (Le organizzazioni aziendali in ambito sanitario), 4 ECTS, Scienze infermieristiche e ostetriche, University "G. d'Annunzio", Chieti-Pescara (IT)
Winter 2022	Digital Business Organization, 6 ECTS, University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2021	Digital Transformation, 6 ECTS, University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2021	Information Systems, 2 ECTS, Master SIIS, Sapienza University of Rome, Rome (IT)
Spring 2021	3 courses of Organization studies, 2 ECTS, Infermieristica (abilitante alla professione sanitaria di infermiere), University "G. d'Annunzio", Chieti-Pescara (IT)
Winter 2021	Project management and project work, Master in Healthcare, University "G. d'Annunzio", Chieti-Pescara (IT)
Fall 2020	Digital Business Organization, 9 ECTS, University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2020	4 courses of Organization studies, 2 ECTS, Infermieristica (abilitante alla professione sanitaria di infermiere), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2020	PM and BPM for the digital transformation, 6 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2020	Introduction to network science (Introduzione allo studio delle reti), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2020	IT Project Management and Business Process Modeling, EM Strasbourg Business School, Strasbourg (FR)
Winter 2020	Digital Business Organization, 9 ECTS, University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2019	Digital technology and organizational change (Tecnologie digitali e cambiamenti organizzativi e sociali), 6 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2019	Introduction to network science (Introduzione allo studio delle reti), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2019	Business Process Modeling, EM Strasbourg Business School, Strasbourg (FR)
Spring 2019	4 courses of Organization studies, 2 ECTS, Infermieristica (abilitante alla professione sanitaria di infermiere), University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2019	Statistical Analysis for big data, 9 ECTS, University "G. d'Annunzio", Chieti-Pescara (IT)
Spring 2018	Digital technology and organizational change (Tecnologie digitali e cambiamenti organizzativi e sociali), 8 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2018	Computer Skills (Abilità Informatiche), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)

Spring 2018	Informatics (Informatica), 6 ECTS, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Winter 2018	Business Process Modeling, EM Strasbourg Business School, Strasbourg (FR)
Autumn 2017	Lab of Computer skills (Informatica), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Summer 2017	Data Analysis for Social Related Phenomena in IS: Methods and Practices, SNA module, Information Systems PhD course, Faculty of Social Sciences, University of Agder, Kristiansand
Autumn 2014-Spring 2017	[ONLINE COURSE] Business Organization (Organizzazione Aziendale), 6 ECTS, University of eCampus, Faculty of Management, Novedrate – CO – (IT)
Autumn 2014- Spring 2017	[ONLINE COURSE] Human Resource Management (Selezione e gestione delle risorse umane), 9 ECTS, University of eCampus, Faculty of Management, Novedrate – CO – (IT)
Autumn 2014- Spring 2017	[ONLINE COURSE] Organization of Public Administration (Organizzazione e gestione delle amministrazioni pubbliche), 6 ECTS, University of eCampus, Faculty of Management, Novedrate – CO – (IT)
Spring 2017	Informatics (Informatica), 6 ECTS, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2017	Computer Skills (Abilità Informatiche), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Winter 2017	Business Process Modeling, EM Strasbourg Business School, Strasbourg (FR)
Autumn 2016	Lab of Computer skills (Informatica), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Autumn 2014-summer 2016	[ONLINE COURSE] Human Resource Management in Public Administration (Organizzazione e gestione del personale nella Pubblica Amministrazione), 6 ECTS, University of eCampus, Faculty of Management, Novedrate – CO – (IT)
Spring 2016	Informatics (Informatica), 6 ECTS, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2016	Computer Skills (Abilità Informatiche), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Winter 2016	Business Process Modeling, EM Strasbourg Business School, Strasbourg (FR)
Spring 2015	Informatics (Informatica), 6 ECTS, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2015	Computer Skills (Abilità Informatiche), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Autumn 2015	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 8 ECTS, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Autumn 2014	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 8 ECTS, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2013	Computer Skills (Abilità Informatiche), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2013	Informatics (Informatica), 6 ECTS, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2012	Computer Skills (Abilità Informatiche), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Autumn 2011	Business Organization (Organizzazione Aziendale), 5 ECTS, University of L'Aquila, Faculty of Education, Roma (IT)
Autumn 2011	Informatics (Informatica), 6 ECTS, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2011	Computer Skills (Abilità Informatiche), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2011	Business Organization (Organizzazione Aziendale), 10 ECTS, University of L'Aquila, Faculty of Education, L'Aquila (IT)

Autumn 2010	Informatics (Informatica), 6 ECTS, LUISS Guido Carli University, Faculty of Economics, Bachelor in Economia e Management, Roma (IT)
Spring 2010	Computer Skills (Abilità Informatiche), 2 ECTS, LUISS Guido Carli University, Department of Political Science, Roma (IT)
Spring 2010	Business Organization (Organizzazione Aziendale), 10 ECTS, University of L'Aquila, Faculty of Education, L'Aquila (IT)
Spring 2009	Technologies for the Education and Learning (Tecnologie dell'istruzione e dell'apprendimento), 10 ECTS, University of L'Aquila, Faculty of Education, L'Aquila (IT)
Autumn 2007 – Spring 2008	Technologies for the Education and Learning (Tecnologie dell'istruzione e dell'apprendimento), 10 ECTS, University of L'Aquila, Faculty of Education, L'Aquila (IT)

ASSISTANT LECTURER

Spring 2013	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 20 hours, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Autumn 2011	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 20 hours, LUISS Guido Carli University, Department of Business and Management, Bachelor in Economia e Management, Roma (IT)
Spring 2011	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 20 hours, LUISS Guido Carli University, Faculty of Economics, Bachelor in Economia e Management, Roma (IT)
Spring 2010	Information Systems, 10 hours, LUISS Guido Carli University, Faculty of Economics, Roma (IT)
Autumn 2009	Organization of Business Information Systems (Organizzazione dei Sistemi Informativi Aziendali), 20 hours, LUISS Guido Carli University, Faculty of Economics, Bachelor in Economia e Management, Roma (IT)
Spring 2009	Business Organization (Organizzazione Aziendale), 10 hours, LUISS Guido Carli University, Faculty of Economics, Roma (IT)

OTHER TEACHING RELATED ACTIVITIES

Winter 2010	IS Development and Design (Pianificazione e realizzazione dei Sistemi Informativi), 80 hours, EUCIP Core course, PLAN and BUILD modules, Master IFTS, Consel Consorzio Elis, Rome (Italy).
Summer 2009	IS Development and Design (Pianificazione e realizzazione dei Sistemi Informativi), 16 hours, "corso EUCIP Core per gli Ufficiali del Comando Generale dei Carabinieri", LUISS Guido Carli University, Roma (IT)
Autumn 2008	Information System Management (Gestione dei sistemi informativi), 24 hours, "Supply Chain Experts" course, LUISS Guido Carli University, Rome (IT)
Autumn 2007	ICT in Educational context: managing courses on Moodle (For teachers of the Secondary schools), 60 hours, University of Tuscia, Viterbo, Italy

PARTICIPATION IN COLLABORATIVE RESEARCH PROJECTS

01/2019-present	TITLE: AB.SIDE ORGANIZATION: University "G. d'Annunzio" FUNDING: External. MAIN ACTIVITIES: member of the scientific committee
02/2014-2018	TITLE: Innovative Teaching ORGANIZATION: LUISS University FUNDING: Internal. MAIN ACTIVITIES: (i) requirement analysis and configuration of the digital learning platform for supporting teaching activities in the University, (ii) managing the support team in providing assistance to the faculties, (iii) interacting with the IT team in order to solve specific technical issues, (iv) coordinator of the Learning Lab.
10/2013-06/2016	TITLE: Business process redesign ORGANIZATION: LUISS University FUNDING: Internal.

MAIN ACTIVITIES: (i) analysis of specific business process (ii) requirements analysis and design of a digital platform for supporting the business process activities (iii) redesign the business process in order to be compliant with the digital platform constraints (iv) managing the testing and the adoption phases of the digital platform.

03/2013-12/2014

TITLE: Cooperation 2.0

ORGANIZATION: Department of Political Science of LUISS University

FUNDING: Roma Province

MAIN ACTIVITIES: requirement analysis and design of a digital platform for supporting virtual cooperatives.

02/2013-07/2013

TITLE: HOPES: "Help and social interaction for elderly On a multimedia Platform with E-Social best practices" (EU Ambient Assisted Living Programme)

ORGANIZATION: LUISS University, in partnership with RanD (coordinator), Microsoft UK, University of Stuttgart, CUP2000, Siel-Blue

FUNDING: European project

MAIN ACTIVITIES: Work Package 2: "Network platform"

09/2010-12/2012

TITLE: MID-Blue (Multimedia Information Distribution using Bluetooth)

ORGANIZATION: LUISS University, in partnership with Tecno.Tib.E.R.I.S. and Ithum srl.

FUNDING: LAZIO Region

MAIN ACTIVITIES: *Project manager and Technical coordinator.* The activities were mainly related to the requirement analysis, design, testing and evaluation of the innovative digital platform (supporting social network interaction) built for providing multi-media informative contents to the users in limited geographic contexts (i.e. museum, archaeological area, trading fair, exhibition, etc.). As follow-up, I studied how innovative digital platform (like MIDBlue) can support organizational transformation, reshaping the roles of involved actors.

01/2011-06/2011

TITLE: Business process reengineering of G2B services

ORGANIZATION: LUISS University, in cooperation with PAAAdvice.

FUNDING: Public administration

MAIN ACTIVITIES: *IS (information systems) consultant.* The activities were mainly related to process modeling, requirement analysis and design of a system supporting administrative processes in a municipality.

06/2009-12/2010

TITLE: EagleVox "La voce dell'Aquila"

ORGANIZATION: LUISS University, in partnership with L'Aquila University (Italy) and the National Research Council (CNR - Italy).

FUNDING: Internal

MAIN ACTIVITIES: The activities were mainly related to the User Requirement analysis, supporting the system design phase. As follow-up, I studied how this kind of platform could support social sense-making in the aftermath of large-scale disasters.

01/2007-09/2007

TITLE: LD-CAST (<http://www.ldcastproject.com/>) "Local Development Cooperation Actions Enabled by Semantic Technology" (EU STREP 6FP).

ORGANIZATION: LUISS University, in partnership with ElsagDatamat (coordinator), BOC, Retecamere, other EU Chambers of Commerce

FUNDING: European project

MAIN ACTIVITIES: Requirement analysis, design, and testing of federated Authentication and Authorization Infrastructure (AAI) for managing the access and the personal information in the EU wide service oriented platform, for providing cross-border e-services to SMEs. As follow-up, I investigated on organizational requirements and architectural choices for designing digital platforms supporting cooperative environments (often referred as virtual enterprises), where multiple organizations interact for providing e-services to their customers.

01/2007-04/2007

TITLE: INTEROP (EU NoE 6FP)

ORGANIZATION: LUISS University, in partnership with L'Aquila University (Italy) and the National Research Council (CNR - Italy).

FUNDING: European project

MAIN ACTIVITIES: Creation and publishing the content related to the e-learning course "Interoperability challenges of trust, Confidence/Security and Policies" on the INTEROP platform. <http://www.interop-vlab.eu>

03/2006-07/2006

TITLE: ONTODEV (Ontology Development)

ORGANIZATION: LUISS University, in partnership the National Research Council - CNR - Italy (coordinator).

FUNDING: Ministry of Reserach

MAIN ACTIVITIES: Analysis, evaluation and taxonomy of information found in selected public administration web-site (10 regions and 22 provinces).

01/2006-06/2006

TITLE: TACIT "Technologies Augmenting Clinical InsignT" (EU STREP 6FP).

ORGANIZATION: Università Campus Biomedico di Roma (IT) in partnership with the Guy's and St. Thomas' NHS (Coordinator) Foursigh Ltd, Corpora Software PLC (UK), Metaware SPA (IT), Expert System S.P.A (IT), Aerial Conseil (FR), Cure (AT).

FUNDING: European project

MAIN ACTIVITIES: The project aim was to develop a complex IT system for unlocking the tacit knowledge of Europe's senior clinicians both by linguistically analysed multimedia recording and by expert location and communications. My activities were mainly related to support the evaluation process of the TACIT system.

ADDITIONAL EDUCATION

- 08/10/2010 *ItAIS2010 Doctoral Symposium, Parthenope University, Naples (IT)*
- 02/10/2009 *ItAIS2009 Doctoral Symposium, Olbia (IT)*
- 04/10/2007 *ItAIS2007 PhD student session joint with MCIS2007, Venice (IT)*

PRESENTATIONS

- 14/06/2022 *Seminar: Computational social sciences, PhD program at IE Business School (ES)*
- 13/05/2022 *Seminar: Seminar on bibliometric studies using SNA, PhD program at University of Tuscia (IT)*
- 30/10/2020 *Seminar: Seminar on bibliometric studies using SNA, PhD program at University of Tuscia (IT)*
- 08/07/2020 *Seminar: Seminar on bibliometric studies using SNA, PhD program at University of Naples Parthenope (IT)*
- 06-07/02/2020 *Conference: WOA2020 – XXI Workshop Organizzazione Aziendale, Milan (IT)*
- 26/11/2019 *Seminar: Seminar on bibliometric studies using SNA, PhD program at University of Pisa (IT)*
- 22/05/2019 *Seminar: Seminar on bibliometric studies using SNA, PhD program at University of Naples Parthenope (IT)*
- 11-13/06/2019 *Conference: ACIEK2019 – Academy of Innovation, Entrepreneurship, and Knowledge, Verona (IT)*
- 07-08/02/2019 *Conference: WOA2019 – XX Workshop Organizzazione Aziendale, Palermo (IT)*
- 12-13/10/2018 *Conference: 15th Conference of the Italian Chapter of AIS, Pavia (IT)*
- 15-16/02/2018 *Conference: WOA2018 – XIX Workshop Organizzazione Aziendale, Rome (IT)*
- 8-10/06/2017 *Conference: ECIS 2017 – 25th European Conference on Information Systems, Guimarães, Portugal*
- 24-26/05/2017 *Conference: IESS 1.7 – 8th International Conference on Exploring Service Science, Rome, Italy*
- 7-8/10/2016 *Conference: 13th Conference of the Italian Chapter of AIS, Verona (IT)*
- 7-9/7/2016 *Conference: 32nd EGOS Colloquium, Naples (IT)*
- 25-27/5/2016 *Conference: IESS 1.6 – 7th International Conference on Exploring Service Science, Bucharest, Romania*
- 9-10/10/2015 *Conference: 12th Conference of the Italian Chapter of AIS, Rome (IT)*
- 21-22/05/2015 *Workshop: WOA2015 – XVI Workshop Organizzazione Aziendale, Padova (IT)*
- 26-27/06/2014 *Workshop: OAP2014 – Fourth Organizations, Artifacts and Practices (OAP) workshop, Rome (IT)*
- 27-28/03/2014 *Workshop: WOA2014 – XV Workshop Organizzazione Aziendale, Udine (IT)*
- 04/12/2013 *Conference: ACIS2013, 24th Australasian Conference on Information Systems, Melbourne (Australia)*
- 08/10/2013 *Workshop: "Giornata di Studi su tecnologia e organizzazione" – Dalla produzione automatizzata agli ambienti tecnologicamente densi, Milan (IT)*
- 22-24/05/2013 *Conference: PAAMS2013, 11th International Conference on Practical Applications of Agents and Multi-Agent Systems, Salamanca (ES)*
- 14-16/02/2013 *Seminar: ALPIS 2013, Alpine Ski Seminar on Information Systems, Carisolo (TN)*
- 28-29/09/2012 *Conference: 9th Conference of the Italian Chapter of AIS, Rome (IT)*

28-29/05/2012	<i>Workshop: WOA2012 – XIII Workshop Organizzazione Aziendale, Verona (IT)</i>
10-12/03/2012	<i>Conference: IADIS International Conference Information Systems 2012, Berlin (DE)</i>
15-17/02/2012	<i>Conference: IESS 1.2 - Third International Conference on Exploring Service Science, Geneva, (CH)</i>
07-08/10/2011	<i>Conference: 8th Conference of the Italian Chapter of AIS, LUISS Guido Carli University (IT)</i>
06/10/2011	<i>Workshop: Fourth Interop-Vlab.It Workshop on Enterprise Interoperability, Rome (IT)</i>
11-14/02/2011	<i>Seminar: ALPIS 2011, Alpine Ski Seminar on Information Systems, Carisolo (TN)</i>
08-09/10/2010	<i>Conference: 7th Conference of the Italian Chapter of AIS, Naples (IT)</i>
15-17/03/2010	<i>Conference: 9th IASTED International Conference Web-Based Education (WBE 2010), Sharm El Sheikh, Egypt</i>
11-14/02/2010	<i>Seminar: ALPIS 2010, Alpine Ski Seminar on Information Systems, Carisolo, Trento (IT)</i>
09/11/2009	<i>Workshop: Second Interop-Vlab.It Workshop on Enterprise Interoperability, Rome (IT)</i>
02-03/10/2009	<i>Conference: 6th Conference of the Italian Chapter of AIS, Olbia (IT)</i>
07/06/2009	<i>Workshop: European Students Workshop on Information Systems, Verona (IT)</i>
13-14/12/2008	<i>Conference: 5th Conference of the Italian Chapter of AIS, Paris (FR)</i>
08/08/2008	<i>Workshop: Irish – Italian Workshop On Information Systems, Galway (IE)</i>
03-04/10/2007	<i>Conference: 4th Conference of the Italian Chapter of AIS, Venice (IT)</i>
06/06/2007	<i>Workshop: Swiss – Italian Workshop On Information Systems, St. Gallen (CH)</i>
08-09/02/2007	<i>Workshop: VIII Workshop dei Docenti e Ricercatori di Organizzazione Aziendale, Reggio Emilia (IT)</i>
26-27/10/2006	<i>Conference: 3rd Conference of the Italian Chapter of AIS, Milan (IT)</i>
11/06/2006	<i>Workshop: Scandinavian – Italian Workshop On Information Systems, Göteborg (SE)</i>
23-25/02/2005	<i>Conference: 1st International Conference on Testbeds and Research Infrastructures for the Development of Networks and Communities, Trento (IT)</i>

OTHER ACTIVITIES

2023-2024	<i>Environment co-chair of ECIS2024: the 32nd European conference on Information Systems, Paphos, Cyprus</i>
2023	<i>Conference co-chair of ItAIS2023: the 20th conference of the Italian Chapter of AIS, Torino, (IT)</i>
2022	<i>Programme co-chair of ItAIS&MCIS2022: the 19th conference of the Italian Chapter of AIS and the 14th Mediterranean Conference on IS, Catanzaro, (IT)</i>
2021	<i>Programme co-chair of ItAIS2021: the 18th conference of the Italian Chapter of AIS, Trento, (IT)</i>
2020-present	<i>Section Editor-in-Chief of the Journal of Theoretical and Applied Electronic Commerce Research (JTAER) Section: Digital Business Organization</i>
2020-present	<i>Member of the Editorial Board of the Journal “Springer Nature - Business & Economics” (SN-BE)</i>
2014-2020	<i>Member of the Editorial Review Board of the International Journal of E-Services and Mobile Applications (IJESMA)</i>
2020	<i>Programme co-chair of ItAIS2020: the 17th conference of the Italian Chapter of AIS, Pescara, (IT)</i>
2019-2020	<i>Track chair of ECIS2020: 28th European Conference on Information systems (Track 26 “Track n°26: Digital Ecosystems: The Economic, Social, and Environmental Impact of Pervasive Connectivity”), Marrakech (Morocco)</i>
2019	<i>Programme chairs coordinator of ItAIS&MCIS019: the 13th Mediterranean Conference on Information Systems and the 16th conference of the Italian Chapter of AIS, Naples, (IT)</i>
2018-2019	<i>Track chair of ECIS2019: 27th European Conference on Information systems (Track 08 “Digital Ecosystems: The Economic, Social, and Environmental Impact of Pervasive Connectivity”), Stockholm (Sweden)</i>
2018	<i>Associate Editor for ICIS2018: 38th International Conference on Information systems (Track “Conference Track: Bridging the Internet of People, Data and Things”), San Francisco, CA (US)</i>

2018 *Doctoral consortium co-chair* of ItAIS2018: XV annual conference of the Italian chapter of AIS, University of Pavia (IT)

2017-2018 *Track chair* of ECIS2018: 26th European Conference on Information systems (Track 09 “Digital Ecosystems: Challenges and Opportunities”), Portsmouth (UK)

2017 *Programme co-chair* of ItAIS2017: XIV annual conference of the Italian chapter of AIS, University of Milan Bicocca (IT)

2017 *Doctoral and Junior Faculty Consortium co-chair* at MCIS2017: 11th Mediterranean Conference on Information systems, Genova, Italy

2017 *Associate Editor* for ICIS2017: 38th International Conference on Information systems (Track “Service Science and IS”), Seoul, (Korea)

2016-2017 *Track chair* of ECIS2017: 25th European Conference on Information systems (Track 07 “Digital Ecosystems: Challenges and Opportunities”), Guimaraes (Portugal)

2015-2016 *Guest editor* for the Journal of Theoretical and Applied Electronic Commerce Research Vol 11(3), Special Issue on “Ubiquitous Media Systems” - <http://www.jtaer.com/portada.php?agno=2016&numero=3>

2017 *Programme co-chair* of IESS 1.7 – 8th International Conference on Exploring Service Science, Rome, Italy

2016 *Programme co-chair* of ItAIS2016: XIII annual conference of the Italian chapter of AIS, University of Verona (IT)

2016 *Track chair* of EURAM2016: 16th European Academy of Management Conference, Paris (FR)

2015 *Associate Editor* for ECIS2016: 24th European Conference on Information systems (Tracks “Cloud Computing Services” and “Digital Media at the Intersection between Information Technology and Media Management”), Istanbul, (Turkey)

2015 *Local Chair* of e-LEOT2015: 2nd EAI International Conference on e-Learning e-Education and Online Training, Novedrate – CO – (IT)

2015 *Programme co-chair* of ItAIS2015: XII annual conference of the Italian chapter of AIS, Sapienza University of Rome (IT)

2015 *Associate Editor* for ECIS2015: 23rd European Conference on Information systems (Track “Cloud Computing Services”), Muster, (Germany)

2015 *Reviewer* for ICTO2015: ICT in Organization and Society Conference, Paris (FR)

2015 *Reviewer* for AMCIS2015: 21st Americas Conference on Information Systems, Puerto Rico (US)

2014 *Reviewer* for IESS2015: 6th International Conference, Porto (Portugal)

2014 *Member of Organizing Committee* of ItAIS 2014: XI annual conference of the Italian chapter of AIS, Università degli Studi di Genova, Genova (IT)

2014 *Reviewer* for ICIS2014: 35th International Conference on Information systems, Auckland (NZ)

2014 *Reviewer* for MCIS2014: Mediterranean Conference on Information Systems, Verona (IT)

2014 *Reviewer* for OAP2014: 4th Organizations, Artifacts and Practices (OAP) Workshop, Rome (Italy)

2014 *Reviewer* for Conf-IRM2014: International Conference on Information Resources Management, Ho Chi Minh City, (Vietnam)

2012-2017 *Member of the Editorial Review Board* of the Journal of Information Privacy and Security (JIPS)

2013 *Programme co-chair* of the 2nd Workshop on Information Privacy and Security, Milan (Italy)

2013 *Member of the Organizing Committee* of the X annual conference of the Italian chapter of AIS (ITAIS2013), Milan (Italy)

2013 *Reviewer* for ITAIS2013: X annual conference of the Italian chapter of AIS, Milan (Italy)

2013 *Reviewer* for ICIS2013: 34th International Conference on Information systems, Milan (Italy)

2013 *Reviewer* for WOA2013: XIV Workshop dei Docenti e dei Ricercatori di Organizzazione Aziendale, Roma (Italy)

2012-present *Reviewer* for the Journal of Theoretical and Applied Electronic Commerce Research

2012 *Member of the Program Committee*, Track on “e-Services and service science” at ITAIS 2012, Roma (Italy)

2012	<i>Reviewer</i> for ECIS2012: 20 th European Conference on Information systems, Barcellona (Spain)
2012	<i>Member of the Organizing Committee</i> of the IX annual conference of the Italian chapter of AIS (ITAIS2012), Roma (Italy)
2011	<i>Member of the Organizing Committee</i> of the VIII annual conference of the Italian chapter of AIS (ITAIS2011), Roma (Italy)
2011	<i>Member of the Program Committee</i> , Track on “Organizational, Technological and Social aspects of IS Compliance and Business Resiliency” at ITAIS2011, Roma (Italy)
2011	<i>Member of the Organizing Committee</i> of the VLab.it workshop, Roma (Italy)
2011	<i>Reviewer</i> for ECIS2011: 19 th European Conference on Information systems, Helsinki (Finland)
2010	<i>Member of the Program Committee</i> of MCIS 2010: 5 th Mediterranean Conference on Information Systems, Tel Aviv (Israel)
2010	<i>Member of the Program Committee</i> of the VII annual conference of the Italian chapter of AIS (ITAIS2010), Napoli (Italy)
2010	<i>Reviewer</i> for CATE2010: IASTED Conference on Computers and Advanced Technology in Education, Maui, Hawaii (USA).
2010	<i>Reviewer</i> for WBE2010: IASTED Conference on Web Based Education, Sharm El Sheikh (Egypt).
2009	<i>Reviewer</i> for ECIS2010: 18 th European Conference on Information systems, Pretoria (South Africa)
2009	<i>Member of the Organizing Committee</i> of the VI annual conference of the Italian chapter of AIS (ItAIS2009), Olbia (Italy)
2009	<i>Reviewer</i> for WBE2009: IASTED Conference on Web Based Education, Phuket (Thailand)
2008-present	<i>Secretary-Treasurer</i> for the Italian Association for Information Systems (ITAIS)
2008	<i>Member of the Organizing Committee</i> of the V annual conference of the Italian chapter of AIS (ITAIS2008), Paris (France)
2007	<i>Member of the Organizing Committee</i> of the IV annual conference of the Italian chapter of AIS (ITAIS2007), Venice (Italy)

GRANTS AND AWARDS

2021	Sandra Slaughter Service Award, Association for Information Systems (AIS)
2019	Best conference Paper – quantitative methods - for the ITAIS2019, Naples, IT
2015	Best Paper for the ICTO2015 – ICT in Organization and Society, Paris, FR
2010	Best Track paper for the ItAIS2010 track on “E-Services in Public and Private Sectors”
2006-2009	Three years full time scholarship for the PhD course in Business Information Systems at LUISS Guido Carli University, Roma (IT)

GENERAL SKILLS

Languages	Italian: mother tongue English: good French: beginner
Computer skills	Operating systems: Windows, Ubuntu/Linux, Solaris Applications: MS Office, SmartPLS (basic), UCINET, Cytoscape, Sci2tool, Gephi, TIBCO, Intallio, Bizagi Modeler, RStudio Languages: UML, BPMN, R, E/R, HTML, C, Java, javascript, SQL, Python, Perl, ML, Prolog, Smalltalk, Pascal, Assembly.
Professional certifications	EUCIP Core exam passed on April 2009

LIST OF PUBLICATIONS

Journal papers

1. Za S., Scornavacca E., Pallud J. (2022). "Enhancing workplace competence acquisition through a persuasive system", *Information Systems and eBusiness Management journal*, Vol. 20, pp. 819-846, ISSN: 1617-9846, <https://doi.org/10.1007/s10257-022-00571-6> (AJG rating: 2)
2. Rocchi, P., & Za, S. (2021). "Troubled IS/IT projects: searching for the root causes", *Kybernetes*, ISSN 0368-492X, <https://doi.org/10.1108/K-04-2020-0194> (AJG rating: 1)
3. Lamboglia R., Lavorato D., Scornavacca E., Za S., (2021), "Exploring the relationship between audit and technology. A bibliometric analysis", *Meditari Accountancy Research*, ISSN 2049-372X, <http://dx.doi.org/10.1108/MEDAR-03-2020-0836> (AJG rating: 1)
4. Depaoli P., Za S., Scornavacca E., (2020), "A model for digital development of SMEs: an interaction-based approach", *Journal of Small Business and Enterprise Development*, Vol. 27 No. 7, pp. 1049-1068. ISSN: 1462-6004, <https://doi.org/10.1108/JSBED-06-2020-0219> (AJG rating: 2)
5. Prezioso, G., Ceci, F. and Za, S. (2020), "Employee skills and digital transformation: preliminary insights from a case study", *ImpresaProgetto – Electronic Journal of Management*, Vol 2020 No. 2, pp. 1-23, ISSN 1824-3576, <https://doi.org/10.15167/1824-3576/IPEJM2020.2.1274>
6. Scornavacca E., Paolone F., Za S., Martiniello L., (2020), "Investigating the entrepreneurial perspective in smart city studies", *International Entrepreneurship and Management Journal*, Vol.16 No. 4, pp. 1197-1223, ISSN 1554-7191, <http://doi.org/10.1007/s11365-019-00630-4> (AJG rating: 1)
7. Lazazzara A. and Za S., (2019), The effect of subjective age on knowledge sharing in the public sector, *Personnel Review*, Vol. 49 No. 1, pp. 303-323, ISSN 0048-3486, (AJG rating: 2) <https://doi.org/10.1108/PR-07-2018-0248>
8. Hofmann S., Sæbø Ø., Braccini A.M., Za S., (2019), The public sector's roles in the sharing economy and the implications for public values, *Government Information Quarterly*, Vol. 36 No. 4, ISSN: 0740-624X, <https://doi.org/10.1016/j.giq.2019.101399> (AJG rating: 3)
9. Za S., Spagnoletti P., Winter R., Mettler T., (2018) Exploring foundations for using simulations in IS research, *Communications of the Association for Information Systems*, Vol. 42, Article 10 pp. 268-300, ISSN: 1529-3181 (AJG rating: 2)
10. Carillo K., Scornavacca E., Za S. (2017), The role of media dependency in predicting continuance intention to use ubiquitous media systems, *Information & Management*, Vol 54(3) pp. 317-335, <http://dx.doi.org/10.1016/j.im.2016.09.002> (AJG rating: 3)
11. Brumana M., Decastri M., Scarozza D., and Za, S. (2014), Innovazione tecnologica e organizzazione: trend, aree di ricerca e prospettive. *Studi Organizzativi (SO)*, vol. 2014 (2), pp. 42-75 ISSN: 0391-8769

12. Za, S., Spagnoletti, P. and North-Samardzic, A. (2014), Organisational learning as an emerging process: The generative role of digital tools in informal learning practices. *British Journal of Educational Technology (BJET)*, vol 45(6), pp. 1023–1035 ISSN: 1467-8535 (**AJG rating: 2**)
13. Braccini A.M., North-Samardzic A., Spagnoletti P., Za S. (2014), Applying Media Synchronicity Theory to Distance Learning in Virtual Worlds: a Design Science Approach. *International Journal of Innovation and Learning (IJIL)*, vol. 15(3), pp. 328-346 ISSN: 1471-8197
14. Resca A., Za S., Spagnoletti P., (2013) Digital Platforms as Sources for Organizational and Strategic Transformation: A Case Study of the Midblue Project, *Journal of Theoretical and Applied Electronic Commerce Research(JTAER)*, vol. 8 (2), pp. 71-84, ISSN 0718–1876 (**AJG rating: 1**)
15. Spagnoletti P., Za S. (2013) Securing virtual enterprises: organizational requirements and architectural choices, *International Journal of Electronic Commerce Studies (IJECS)*, Vol.4 (2), pp. 327-336, ISSN 2073-9729
16. Braccini A. M., D'Atri A., Za S. (2010) Investigating End Users' Satisfaction of the Usage of an E-Learning Platform: a Statistical Analysis, *International Journal of Global Management Studies Professional (IJGMSP)*, vol. 2(1); p. 21-34, ISSN: 1945-385X
17. Bernaschi M., Cacace F., Iannello G., Pescapé A., Za S. (2005) Seamless Internetworking of WLANs and Cellular Networks: architecture and performance issues in a Mobile IPv6 scenario, *IEEE WIRELESS COMMUNICATIONS*, vol. 12(3); pp. 73-80, ISSN: 1536-1284

Books

1. Za S. (2021). *Internet of Things 2ed: Gli ecosistemi digitali nell'era degli oggetti interconnessi*. Luiss University Press, Roma, IT, ISBN: 9788861057265
2. Za S. (2018). *Internet of Things: Persone, Organizzazioni e Società 4.0*. Luiss University Press, Roma, IT, ISBN: 9788861053106

Book chapters

1. Cipriano, M., Za, S. (2023). Mapping the Literature of Digital Transformation in the Context of Non-profit Organisations. In: Za, S., Winter, R., Lazazzara, A. (eds) *Sustainable Digital Transformation. Lecture Notes in Information Systems and Organisation*, vol 59. Springer, Cham. https://doi.org/10.1007/978-3-031-15770-7_17
2. Mansha, S., Za, S., Antonucci, G. (2023). How to Measure Political Connection in the Directors' Network. In: Za, S., Winter, R., Lazazzara, A. (eds) *Sustainable Digital Transformation. Lecture Notes in Information Systems and Organisation*, vol 59. Springer, Cham. https://doi.org/10.1007/978-3-031-15770-7_5
3. Pizzolitto E., Za S. (2022). Exploring Collaboration and Productivity in the Higher Education Scientific Community. In: Cuel, R., Ponte, D., Virili, F. (eds) *Exploring Digital Resilience. ItAIS 2021. Lecture Notes in Information Systems and Organisation*, vol 57. Springer, Cham. https://doi.org/10.1007/978-3-031-10902-7_12
4. Mehmood A., Za S., De Luca F. (2022). The Evolution of Hybrid Organisations' Research: A Bibliometric Analysis. In: Cuel, R., Ponte, D., Virili, F. (eds) *Exploring Digital Resilience. ItAIS 2021. Lecture Notes in Information Systems and Organisation*, vol 57. Springer, Cham. https://doi.org/10.1007/978-3-031-10902-7_13

5. Rocchi P. and Za S. (2022). Managerial Problems and Cultural Heritage in Information Technology. In: Rezaei, N. (eds) Transdisciplinarity. Integrated Science, vol 5. Springer, Cham. https://doi.org/10.1007/978-3-030-94651-7_3
6. Scornavacca E., Kollmann T., Za S., Kleine-Stegemann L. and Strauss C. (2022). Exploring the field of digital entrepreneurship: a bibliometric analysis. In KeyhaniM., Kollmann T., Ashjari A., Sorgner A., Eirikur C. (Eds.) Handbook of Digital Entrepreneurship, Research Handbooks in Business and Management series, Edward Elgar, ISBN 978-1-80037-362-4
7. Di Matteo G., Za S. (2022) Exploring ICO's Phenomenon: Developing a Taxonomy of Academic and Non-academic Discourse. In: Themistocleous M., Papadaki M. (eds) Information Systems. EMCIS 2021. Lecture Notes in Business Information Processing, vol 437. Springer, Cham. https://doi.org/10.1007/978-3-030-95947-0_11
8. Spagnoletti, P., & Za, S. (2021). "Digital Resilience to Normal Accidents in High-Reliability Organizations" in Engineering the Transformation of the Enterprise (pp. 339-353). Springer, Cham.
9. Nadeem K., Za S., Venditti M. and Verna I. (2021). "Exploring Sustainability discourse in Accounting: a literature analysis" in Organizing in a Digitized World - Individual, Managerial and Societal Issues, LNISO volume 50, S. Za, A. Consorti, F. Virili Eds., Springer International Publishing, Switzerland https://doi.org/10.1007/978-3-030-86858-1_9
10. Migliori S. and Za S. (2021). "Exploring Socioemotional Wealth debate: a bibliometric analysis" in Exploring Innovation in a Digital World - Cultural and Organizational Challenges, LNISO volume, F. Ceci, A. Prencipe, P. Spagnoletti Eds., Springer International Publishing, Switzerland
11. Mansha S., Za S. and Antonuci G. (2021). "Exploring political connections and board interlocking through social network analysis" in Organizing in a Digitized World - Individual, Managerial and Societal Issues, LNISO volume, S. Za, A. Consorti, F. Virili Eds., Springer International Publishing, Switzerland
12. Cipriano M. and Za S. (2021). "Exploring the discourse on Digital Transformation in the domain of non-profit organisations" in Exploring Innovation in a Digital World - Cultural and Organizational Challenges, LNISO volume, F. Ceci, A. Prencipe, P. Spagnoletti Eds., Springer International Publishing, Switzerland
13. Za, S., Ceci, F., Masciarelli, F. and Iaia, L. (2021), "Exploring the Effects of Social Value on Social Network Dependence", in Metallo, C., Ferrara, M., Lazazzara, A. and Za, S. (Eds.), Digital Transformation and Human Behavior: Innovation for People and Organisations - LNISO 37, Springer International Publishing, pp. 117-134. http://link.springer.com/10.1007/978-3-030-47539-0_9
14. Prezioso, G., Ceci, F. and Za, S. (2021), "Is This What You Want? Looking for the Appropriate Digital Skills Set", in Metallo, C., Ferrara, M., Lazazzara, A. and Za, S. (Eds.), Digital Transformation and Human Behavior. Innovation for People and Organisations, Springer International Publishing, pp. 69-86. http://link.springer.com/10.1007/978-3-030-47539-0_6
15. Rapposelli A., Za S. (2020) Quality and Efficiency Evaluation of Airlines Services. In: Nóvoa H., Drăgoicea M., Kühl N. (eds) Exploring Service Science. IESS 2020. Lecture Notes in Business Information Processing, vol 377. Springer, Cham. https://doi.org/10.1007/978-3-030-38724-2_3
16. Braccini, A.M. and Za, S. (2019), "A Multiple Case Study Investigating Factors Negatively Influencing IT Value", in Bergener, K., Räckers, M. and Stein, A. (Eds.), The Art of Structuring,

Springer International Publishing, Cham, pp. 373–384. https://doi.org/10.1007/978-3-030-06234-7_35

17. Za S., Pallud J., Agrifoglio R. and Metallo C. (2019) Value Co-creation in Online Communities: A Preliminary Literature Analysis. LNISO, vol. 33, A. Lazazzara, F. Ricciardi, S. Za Eds., ISBN 978-3-030-23664-9, Springer International Publishing, Switzerland (a preliminary version of the paper was presented at ITAIS2018 – XV Conference of the Italian Chapter of AIS, October 12-13, 2018, Pavia)
18. Za S., Ghiringhelli C. and Virili F. (2019) Organizational Change and Learning: An Explorative Bibliometric-Based Literature Analysis. LNISO, vol. 33, A. Lazazzara, F. Ricciardi, S. Za Eds., ISBN 978-3-030-23664-9, Springer International Publishing, Switzerland (a preliminary version of the paper was presented at ITAIS2018 – XV Conference of the Italian Chapter of AIS, October 12-13, 2018, Pavia)
19. Hofmann, S., Sæbø, Ø., Za, S., & Braccini, A. M. (2018). Exploring Public Sector's Roles in Collaborative Consumption—A Research Agenda. In International Conference on Electronic Participation (pp. 103-114). Springer, Cham.
20. Depaoli P., Za S. (2018). Designing e-Business for SMEs: drawing on pragmatism. LNISO, vol. 27, A. Lazazzara, R.C.D. Nacamulli, C. Rossignoli, S. Za Eds., ISBN 978-3-319-90499-3, Springer International Publishing, Switzerland (a preliminary version of the paper was presented at ITAIS2017 – XIV Conference of the Italian Chapter of AIS, October 6-7, 2017, Milan)
21. Za S., Braccini A.M. (2017) Tracing the Roots of the Organizational Benefits of IT Services. In: Exploring Services Science. IESS 2017. Lecture Notes in Business Information Processing, vol 279. Za S., Drăgoicea M., Cavallari M. Eds. Springer, Cham, ISBN: 978-3-319-56925-3 (a preliminary version of the paper was presented at IESS 2017 – 8th International Conference on Exploring Service Science, Roma, Italy, May 24-26, 2017)
22. Brumana M., Marzo F., Za S. (2016). I processi decisionali individuali. In: Leggere le organizzazioni - Le teorie e i modelli per capire. Maurizio Decastri Ed. pp. 105-136, ISBN: 978-8-868-96057-5, Guerini Next,
23. Za S. and Scornavacca E. (2016) Designing a Competence Acquisition Mobile App, in Blurring the Boundaries Through Digital Innovation, LNISO, vol. 19, F. D'Ascenzo, M. Magni, A. Lazazzara, S. Za Eds., pp 59-69, ISBN 978-3-319-38973-8, Springer International Publishing, Switzerland (a preliminary version of the paper was presented at ITAIS2014 – XII Conference of the Italian Chapter of AIS, October 9-10, 2015, Rome)
24. Depaoli P. and Za S. (2016) The Possible Evolution of the Co-operative Form in a Digitized World: An Effective Contribution to the Shared Governance of Digitization?, LNBIP, vol. 247, T. Borangiu, M. Dragoicea, H. Nóvoa Eds., pp. 213-220, ISBN: 978-3-319-32688-7 (a preliminary version of the paper was presented at IESS 2016 – 7th International Conference on Exploring Service Science, Bucharest, Romania, May 25-27, 2016)
25. Lazazzara A. and Za S. (2016) How Subjective Age and Age Similarity Foster Organizational Knowledge Sharing: A Conceptual Framework, in Information and Communication Technologies in Organizations and Society, LNISO, vol. 15, F. Ricciardi, A. Harfouche Eds., pp 177-190, ISBN 978-3-319-28907-6, Springer International Publishing, Switzerland (a preliminary version of the paper was presented at ICTO2015 - ICT and Societal Challenges, March 12-13, 2015, Paris)
26. Paletti A. and Za S. (2016) Designing a new model of DMS for developing a resilient community, in Empowering Organizations, LNISO vol. 11, T. Torre, A. M. Braccini, R. Spinelli Eds., pp 77-99, ISBN 978-3-319-23784-8, Springer International Publishing, Switzerland (a preliminary version

of the paper was presented at ITAIS2013 – XI Conference of the Italian Chapter of AIS, November 21-22, 2014, Genova)

27. Za S. and Scarozza D. (2016). Disegno e metodo della ricerca – La metodologia: perché la scelta del caso di studio. In *Indagine sulle trasformazioni indotte nel processo produttivo dalle nuove tecnologie e dall'innovazione in generale*. Decastri M. Ed., p. 48-61, Editoriale Scientifica, Napoli, ISBN: 978-88-6342-892-6
28. Scarozza D., Za S., Brumana M. (2016). I risultati della review della letteratura. In *Indagine sulle trasformazioni indotte nel processo produttivo dalle nuove tecnologie e dall'innovazione in generale*. Decastri M. Ed., p. 65-86, Editoriale Scientifica, Napoli, ISBN: 978-88-6342-892-6
29. Scarozza D. and Za S. (2016). I casi di studio – Il Gruppo Proma. In *Indagine sulle trasformazioni indotte nel processo produttivo dalle nuove tecnologie e dall'innovazione in generale*. Decastri M. Ed., p. 102-113, Editoriale Scientifica, Napoli, ISBN: 978-88-6342-892-6
30. Scarozza D. and Za S. (2016). I casi di studio – Birra Peroni. In *Indagine sulle trasformazioni indotte nel processo produttivo dalle nuove tecnologie e dall'innovazione in generale*. Decastri M. Ed., p. 113-119, Editoriale Scientifica, Napoli, ISBN: 978-88-6342-892-6
31. Scarozza D. and Za S. (2016). I casi di studio – Cusinato Renato Autotrasporti. In *Indagine sulle trasformazioni indotte nel processo produttivo dalle nuove tecnologie e dall'innovazione in generale*. Decastri M. Ed., p. 133-139, Editoriale Scientifica, Napoli, ISBN: 978-88-6342-892-6
32. Scarozza D. and Za S. (2016). I casi di studio – I.Ge.S. – Ingegneria Geotecnica e Strutturale. In *Indagine sulle trasformazioni indotte nel processo produttivo dalle nuove tecnologie e dall'innovazione in generale*. Decastri M. Ed., p. 139-144, Editoriale Scientifica, Napoli, ISBN: 978-88-6342-892-6
33. Ricciardi F., and Za S. (2015). Smart City Research as an Interdisciplinary Crossroads: a Challenge for Management and Organization Studies, in *From Information to Smart Society*, LNISO, vol. 5, L. Mola, F. Pennarola, S. Za Eds., pp 163-171, ISBN 978-3-319-09449-6, Springer International Publishing, Switzerland (a preliminary version of the paper was presented at ITAIS2013 –X Conference of the Italian Chapter of AIS, 14 December, 2013, Milan)
34. Za S., Marzo F., De Marco M., Cavallari M., (2015), Agent Based Simulation of Trust Dynamics in Dependence Networks, IESS 2015, Lecture Notes in Business Information Processing 201, H. Nóvoa and M. Drăgoicea (Ed.), pp. 243-252, ISBN: 978-3-319-14979-0, Springer, Heidelberg (a preliminary version of the paper was presented at IESS 2015 – 6th International Conference on Exploring Service Science, Porto, Portugal, February 4-6, 2015)
35. Bonomi S., Za S., De Marco M., Rossignoli C., (2015), Knowledge Sharing and Value Co-creation: Designing a Service System for Fostering Inter-generational Cooperation, IESS 2015, Lecture Notes in Business Information Processing 201, H. Nóvoa and M. Drăgoicea (Ed.), pp. 25-35, ISBN: 978-3-319-14979-0, Springer, Heidelberg (a preliminary version of the paper was presented at IESS 2015 – 6th International Conference on Exploring Service Science, Porto, Portugal, February 4-6, 2015)
36. Brumana M., Decastri M., Scarozza D., and Za, S. (2014). A Bibliometric Study of the Literature on Technological Innovation: An Analysis of 60 International Academic Journals, in *Information Systems, Management, Organization and Control*, LNISO, vol. 6, Baglieri D., Metallo C., Rossignoli C., Pezzillo Iacono M. Eds., pp 141-152, ISBN 978-3-319-07904-2, Springer International Publishing, Switzerland (a preliminary version of the paper was presented at ITAIS2013 –X Conference of the Italian Chapter of AIS, 14 December, 2013, Milan)

37. Marzo F., Za S., and Spagnoletti P. (2013), Modeling Dependence Networks for Agent Based Simulation of Online and Offline Communities, in *Lecture Notes in Computer Science* vol. 7879, Y. Demazeau et al. Eds., pp. 192-203, ISBN 978-3-642-38073-0 Springer, Heidelberg, Germany (a preliminary version of the paper was presented at PAAMS2013 – International Conference on Practical Applications of Agents and Multi-Agent Systems, 22-24 May 2013, Salamanca, Spain)
38. Za S., Spagnoletti P. (2013), Knowledge creation processes in Information Systems and Management: lessons from simulation studies, in *Organization Change and Information Systems*, LNISO, vol. 2, P. Spagnoletti Ed., pp. 191-204, ISBN 978-3-642-37228-5, Springer, Heidelberg, Germany (a preliminary version of the paper was presented at ITAIS2012 –IX Conference of the Italian Chapter of AIS, 28-29 September, 2012, Roma)
39. Depaoli P., Za S. (2012), Towards the redesign of e-business maturity models for SMEs, *Lecture Notes in Information System and Organization (LNISO)* vol. 1, R. Baskerville, M. De Marco, P. Spagnoletti Eds., pp. 285-300, ISBN 978-3-642-33370-5, Springer, Heidelberg, Germany (a preliminary version of the paper was presented at WOA2012 – XIII Workshop Organizzazione Aziendale, 28-29 May 2012, Verona, Italy)
40. Za S. (2012), New Frontiers Of Managerial Training: The Lives Project, in *Information Systems: a crossroads for Organization, Management, Accounting and Engineering*, D. Te'eni et al. Eds., pp. 499-506, ISBN 978-3-7908-2788-0, Physica-Verlag a Springer Company, Heidelberg, Germany (a preliminary version of the paper was presented at ITAIS2011 – VIII Conference of the Italian Chapter of AIS, 7-8 October, 2011, Roma)
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