

LUISS



Università di Roma



Mobility Company

User manual



How to download the Mobility Company App

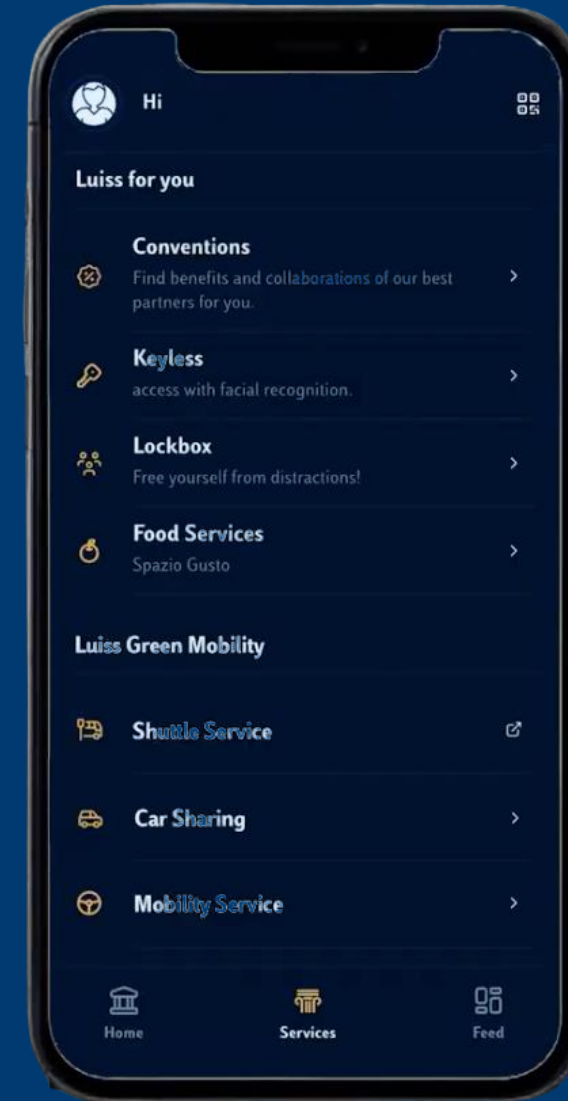
USER MANUAL

1. Open the *Luiss* App
2. Select *Services*
3. Go to *Luiss Green Mobility*
4. Select *Mobility Service*

Luiss Green Mobility



Mobility Service



The new **platform** is designed to help you with your daily journeys, making them easier and more **affordable**.



CODE: **luiss**



Scan
the QR CODE



Download
the App



Log in with your
institutional credentials



Use the company
code: luiss





**One App.
More ways to move better.**

Mobility Company gives you a range of tools designed to simplify your journeys and make them more convenient. With the App you can:



Ride&Go



Buy tickets, sharing, taxis, parking and EV charging, all in one place



Vouchers



Access vouchers and exclusive deals on the main mobility services



Carpooling



Share your journey with colleagues, cutting costs and environmental impact



Activities



Track your sustainable journeys, earn points and join internal challenges (in selected periods)



Latest news



Get real-time updates to plan your day better



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Ride&Go Credit

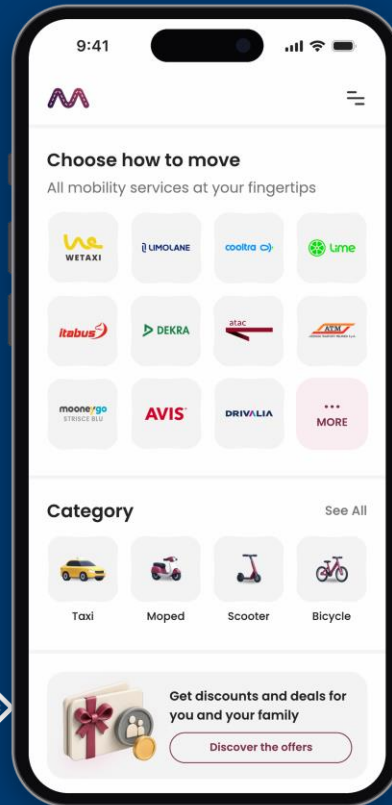
**The most convenient way to manage your mobility.
Here you will find the direct-access providers**



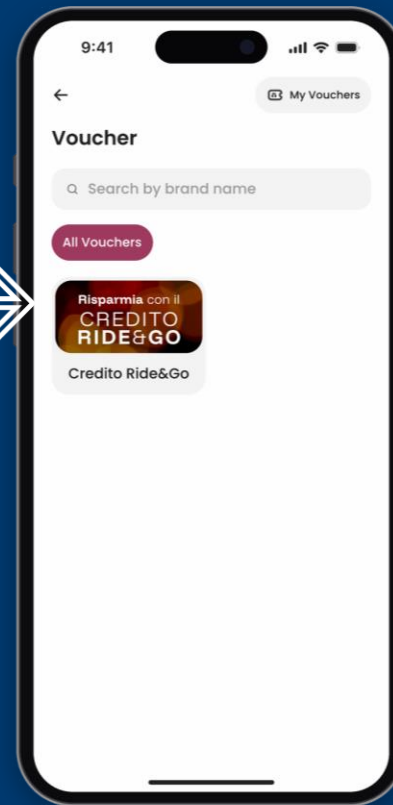
Ride&Go Credit flow

USER MANUAL

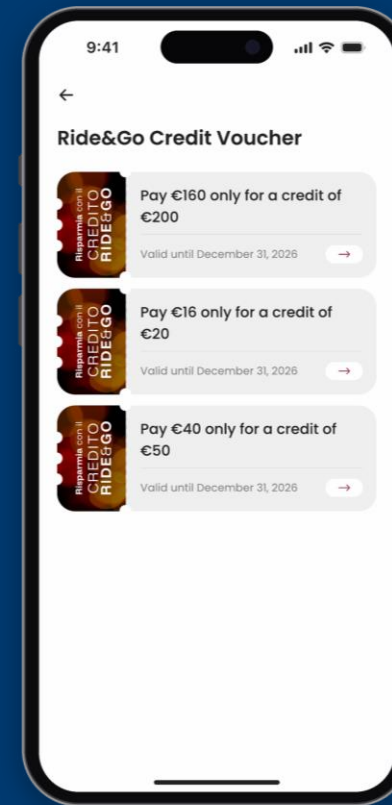
Tap
«Discover the vouchers»
and find the Ride&Go Credit



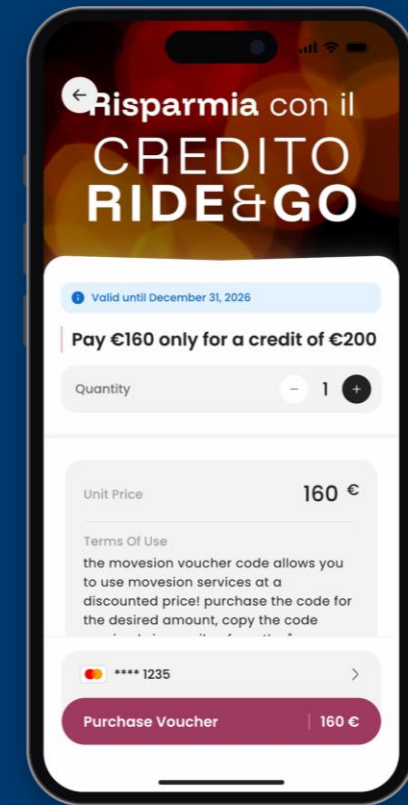
Go to the
Voucher section and select
the Ride&Go Credit



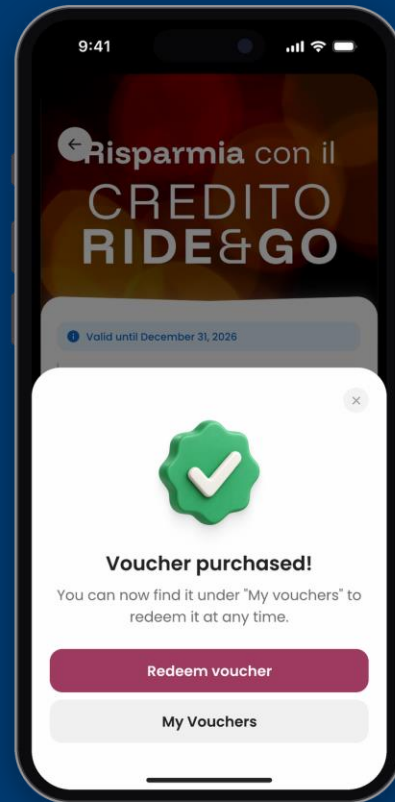
Choose the credit
amount that best
suits your needs



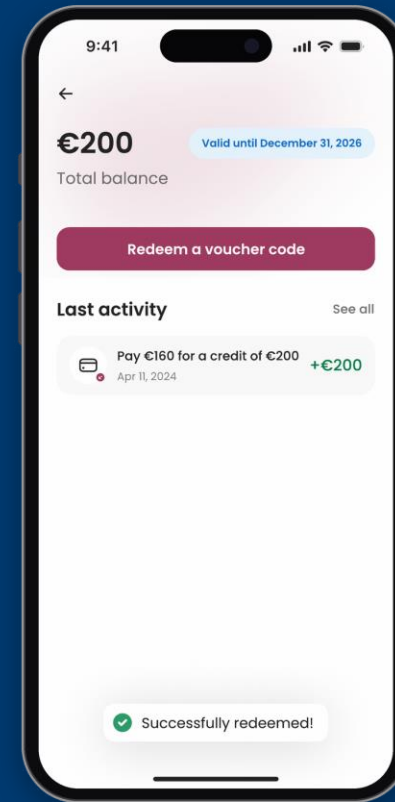
Complete the purchase with
the payment method
you prefer



Redeem your voucher and
start saving on
your journeys



Check your balance to
spend your credit within
the Ride&Go module



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Ride & Go

Choose how to move

All real-time mobility services,
for work and leisure.

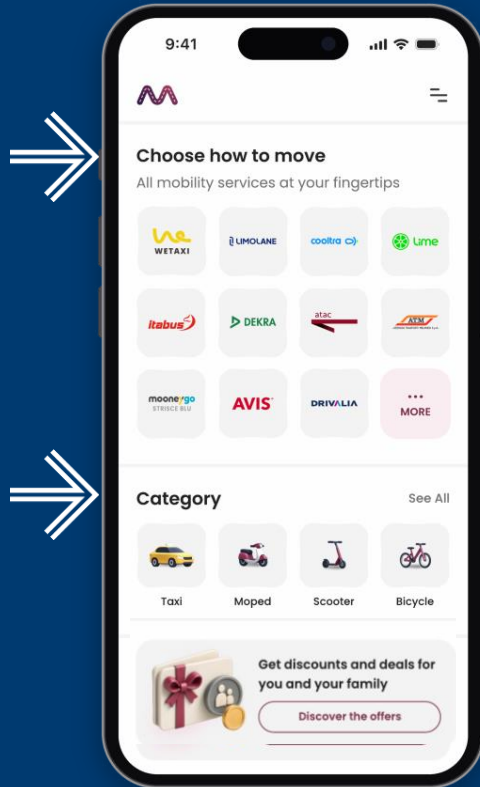
This section shows some example flows, designed around
the native App user experience.



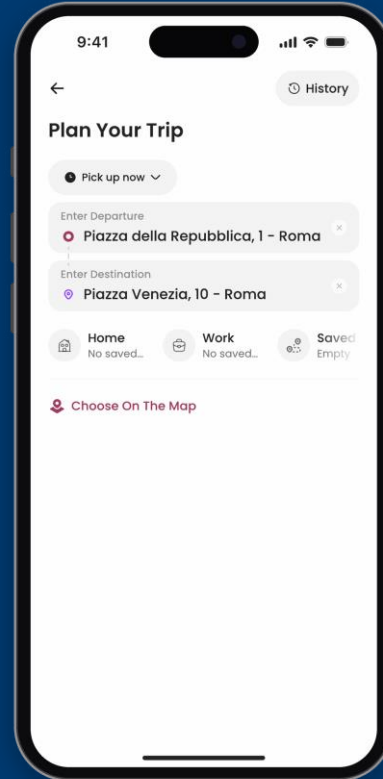
Taxi booking flow

USER MANUAL

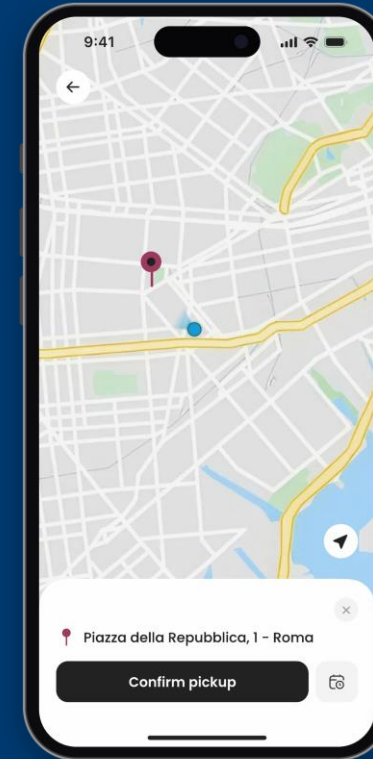
Choose the **service that best suits your needs** among those available



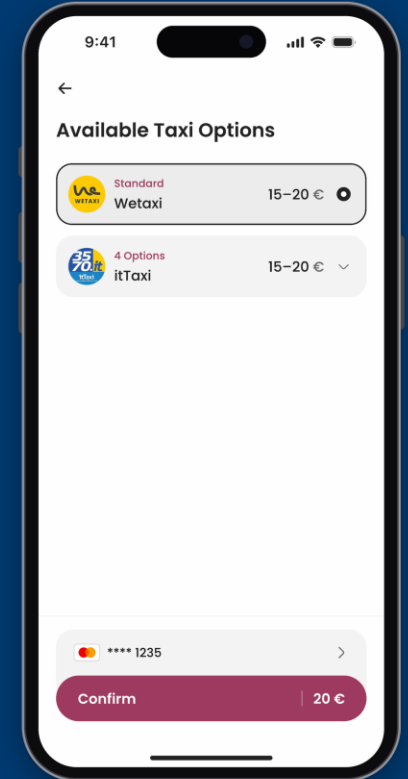
Enter your **starting point** and **destination** to plan your journey



Confirm or **change** the **pickup point** directly on the map



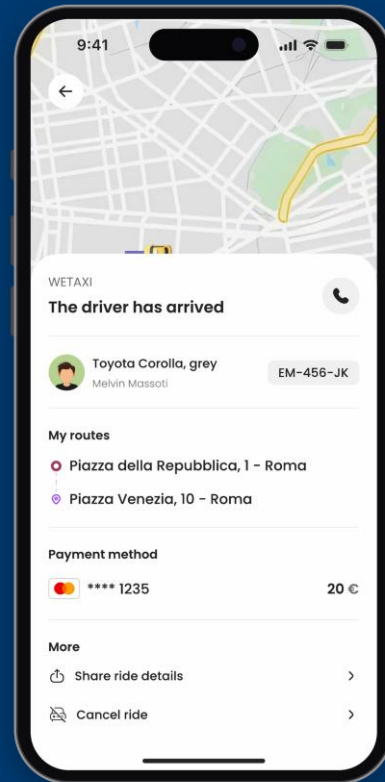
Select an **available option** and check **times** and **costs** before confirming



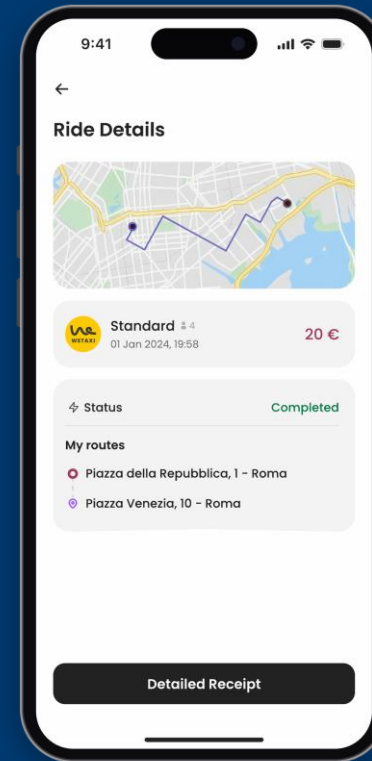
Taxi booking flow

USER MANUAL

Check the ride **details** and follow the driver's arrival **in real time**



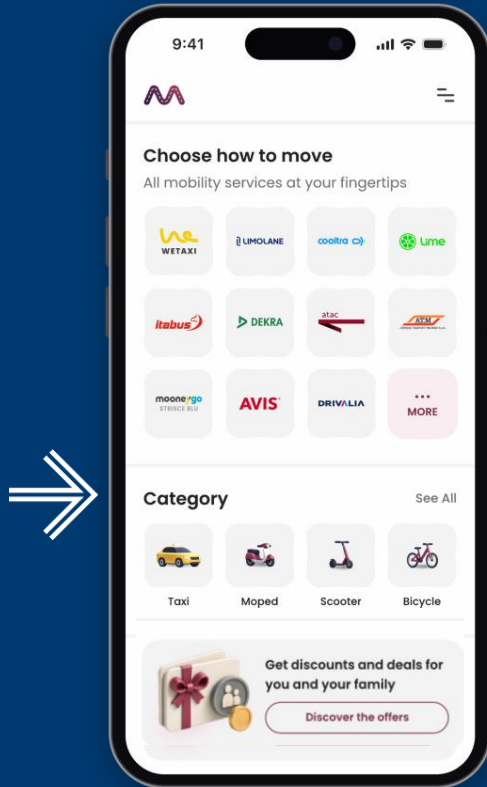
View the **trip summary** and the **final cost**



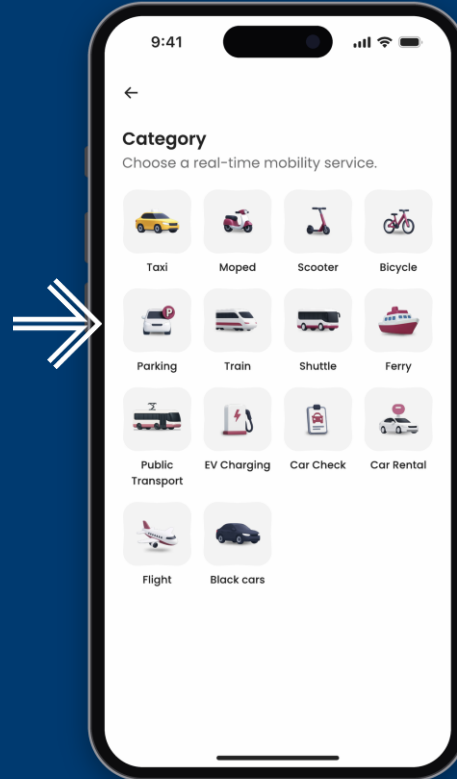
Paid street parking flow

USER MANUAL

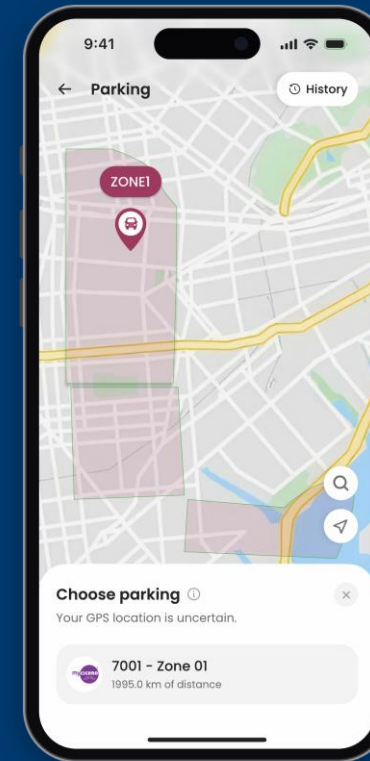
Tap «**See All**»
in the «**Category**» section



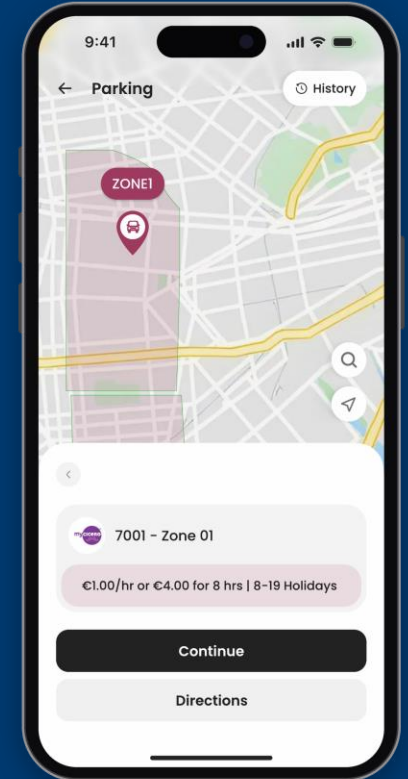
From the «**Category**» section
tap «**Parking**»



Choose the **parking zone**
directly on the map

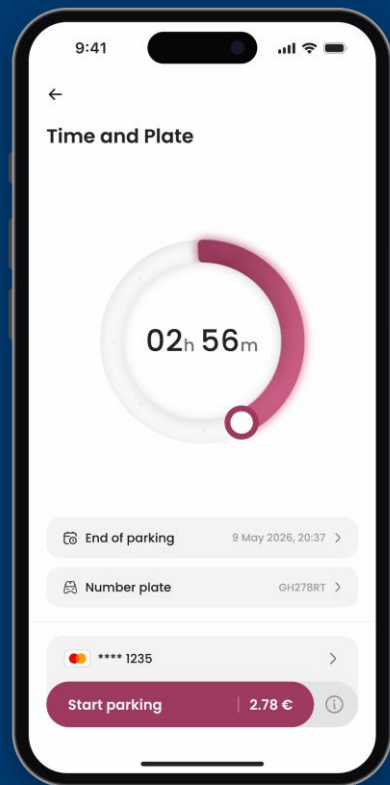


Select the **parking spot you want**
and tap «**Continue**»

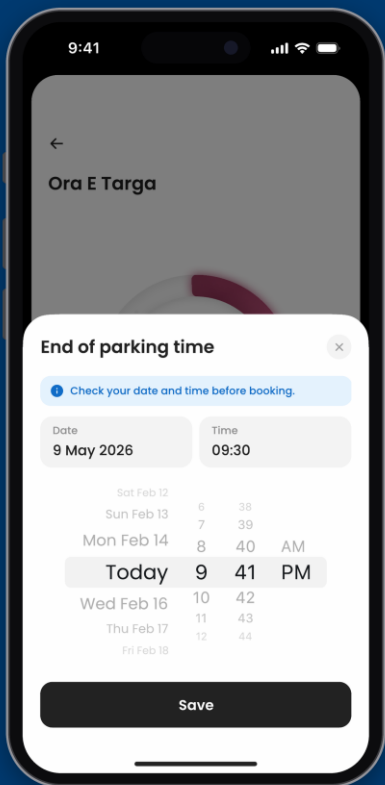


Paid street parking flow

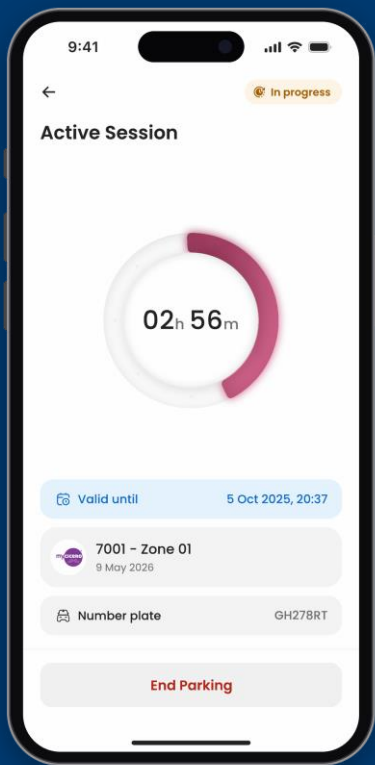
Enter your **number plate** and **parking duration**



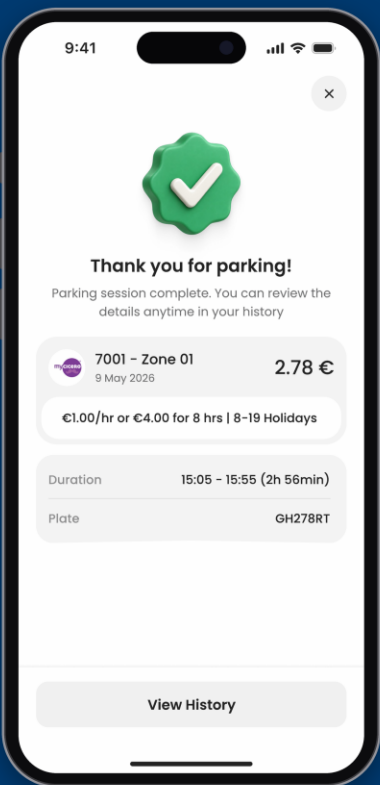
Check the **date** and **time** before proceeding with the booking



Check the **remaining time** and, if needed, **change the duration**



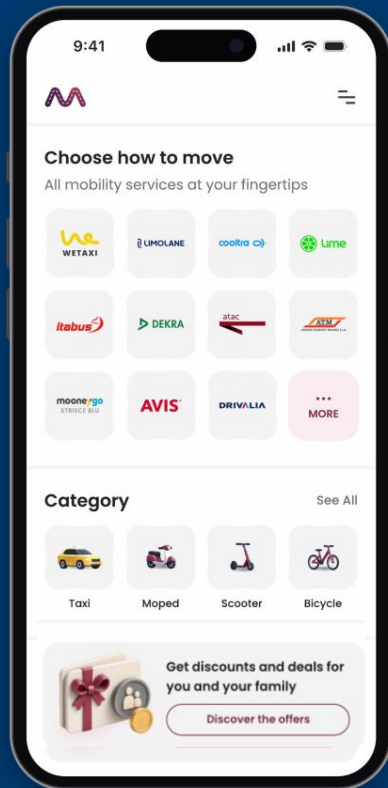
End your parking and view the **payment summary**



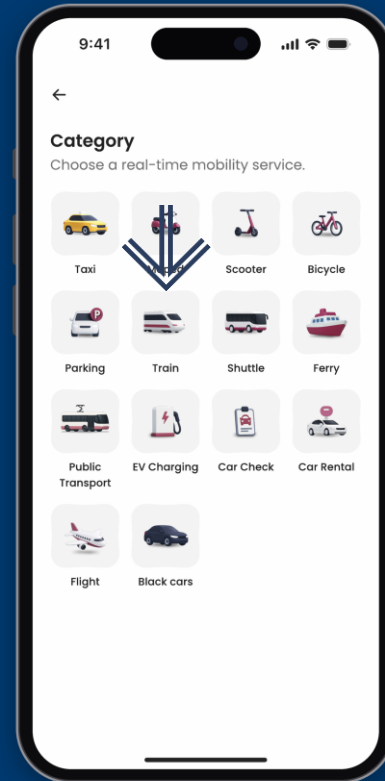
Train booking flow

USER MANUAL

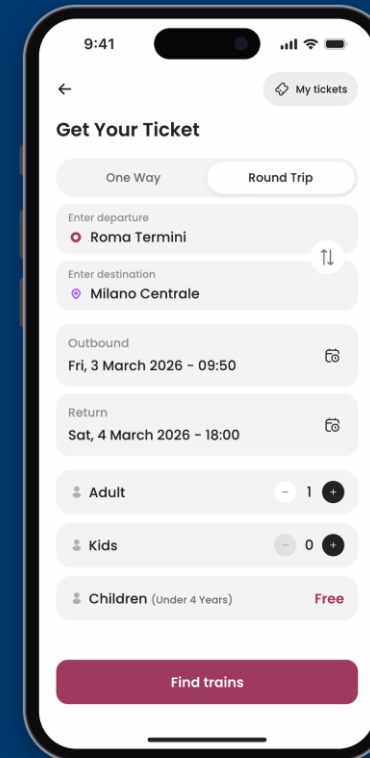
Choose the **service that best suits your needs** among those available



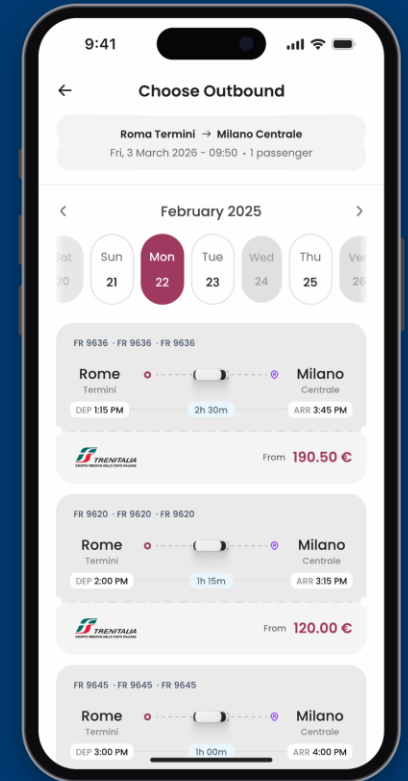
From the «**Category**» section tap «**Train**»



Enter your **departure**, **destination** and **date** to find your train



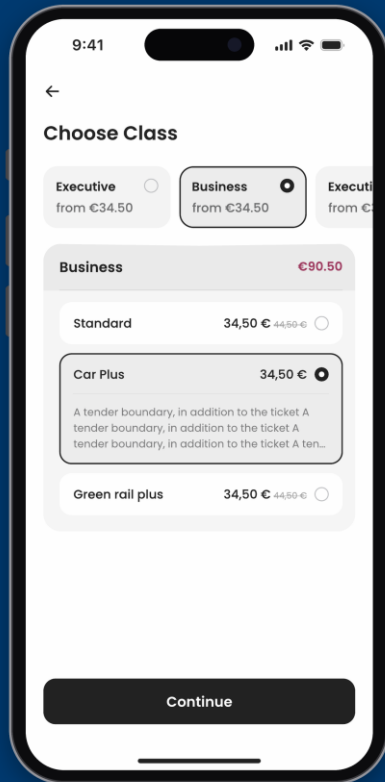
Select the **option that suits you best** among those available



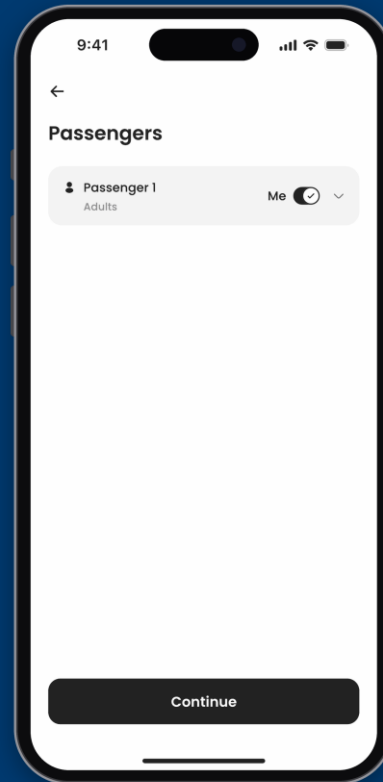
Train booking flow

USER MANUAL

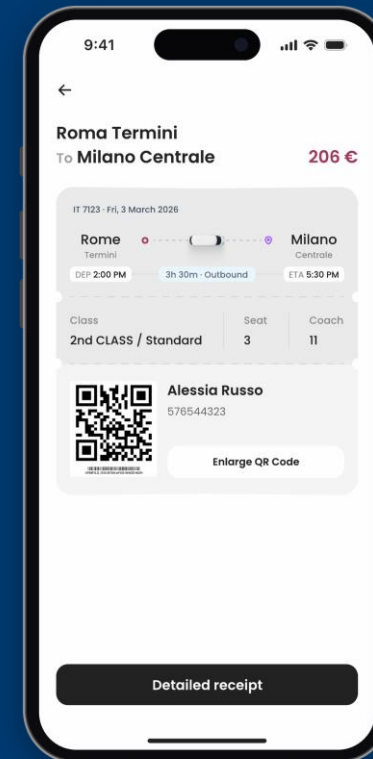
Choose your **travel class**
and the available options



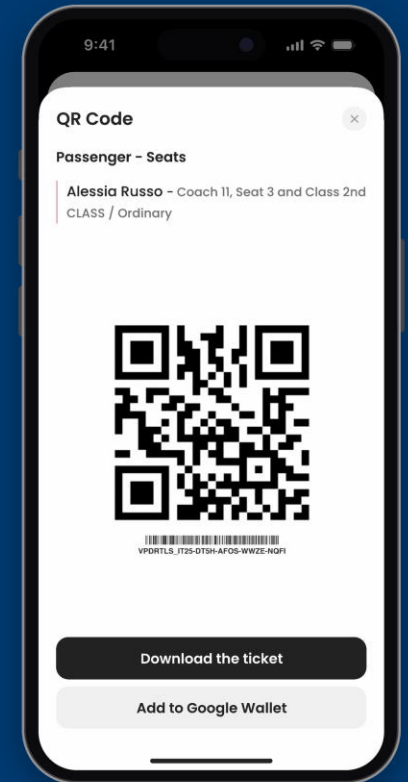
Enter the
passenger details



View the **receipt**
and tap "Enlarge QR Code"



View your
ticket directly in the App



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cooltra

dott

FLIXBUS



Parkin



ITA
AIRWAYS

...and much more!

Vouchers

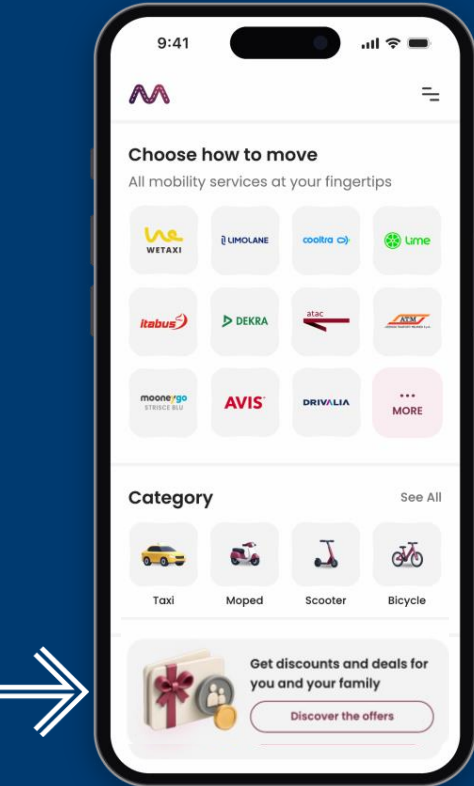
Business vouchers and deals

with discounts you can use on the websites of the main mobility providers (in addition to Ride&Go).

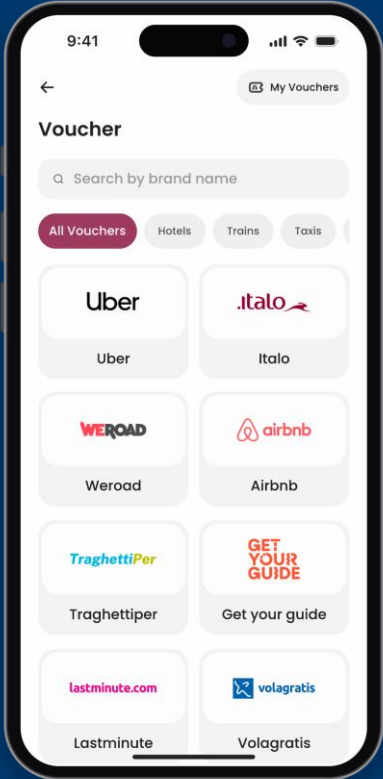


Discounts/deals request flow

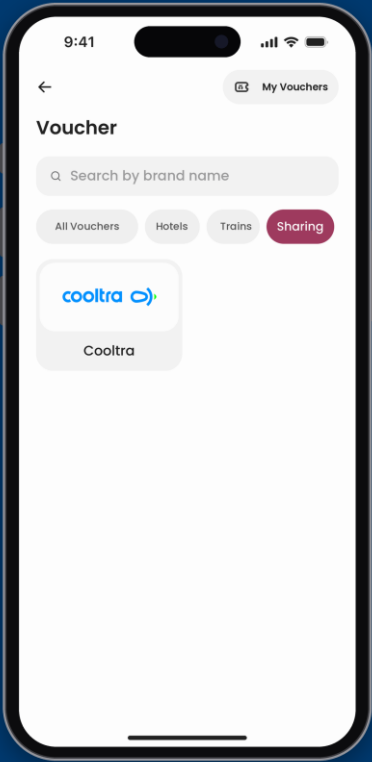
Tap
«Discover the vouchers»



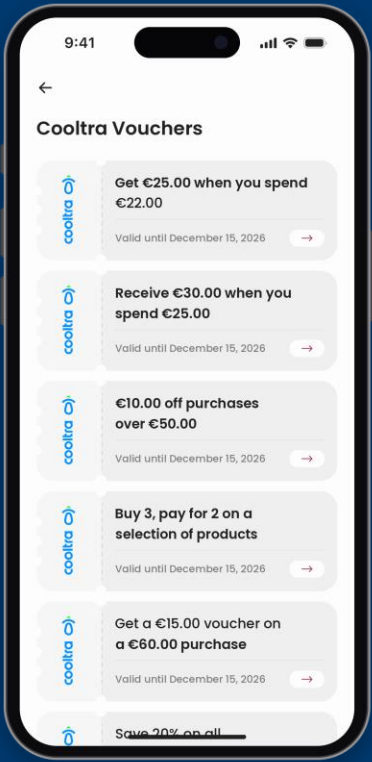
Browse the list and select
the **voucher you want**



Or search
by **category of interest**



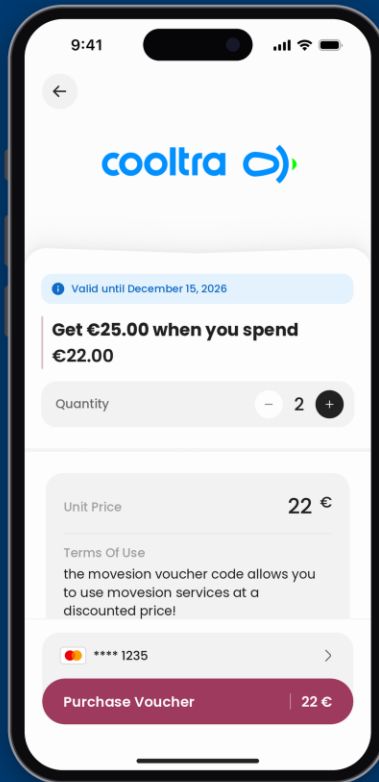
View all the available
purchase options



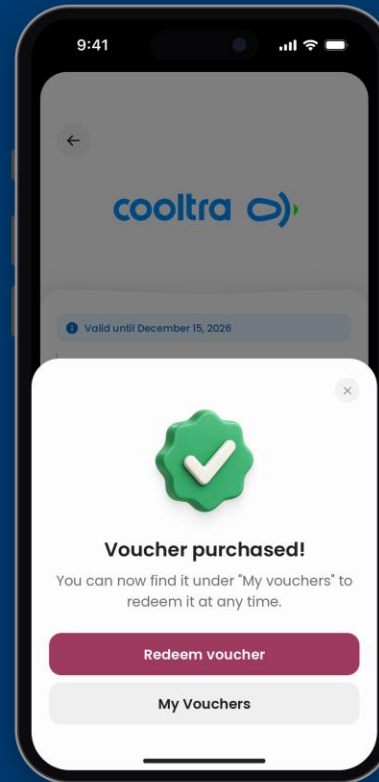
Discounts/deals request flow

USER MANUAL

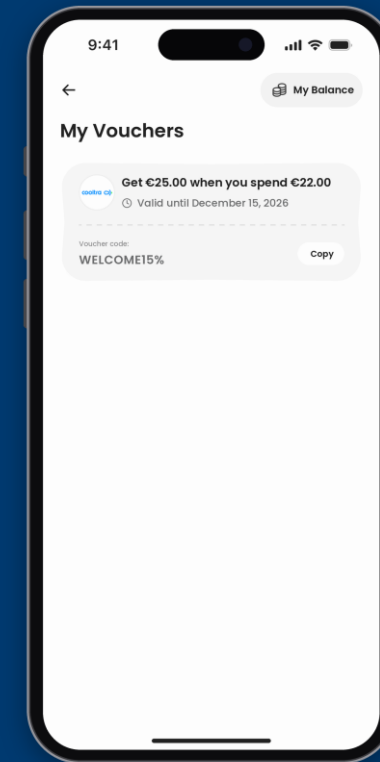
View the offer **details**
and the **terms** of use



Confirm the purchase and
redeem the voucher
at any time in your area



View the **purchased voucher**
in the dedicated section



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Carpooling

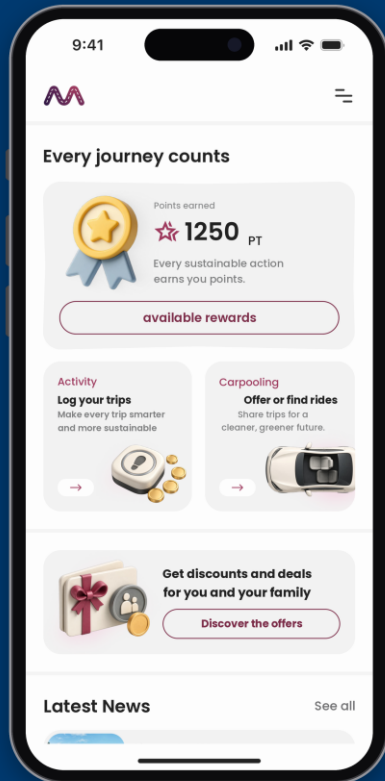
A space to share
your Home–University journey
with colleagues.



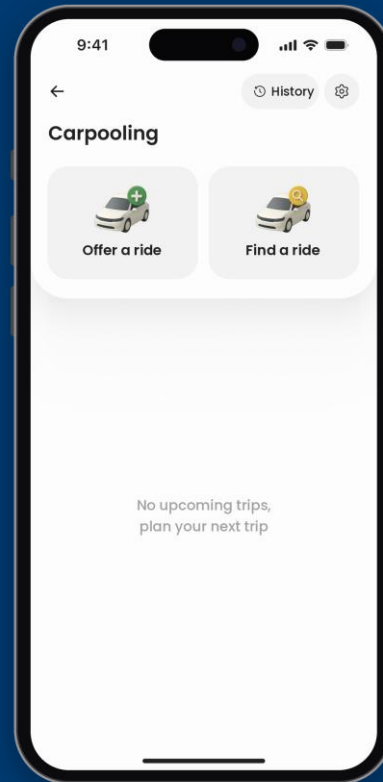
Driver flow – Offer a Ride

USER MANUAL

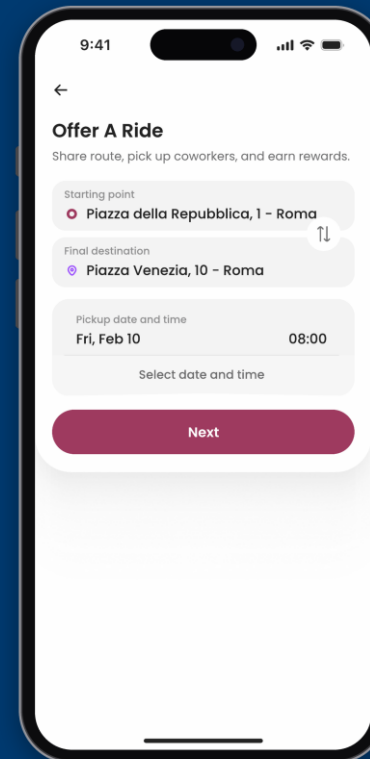
Open the
Carpooling section from the home



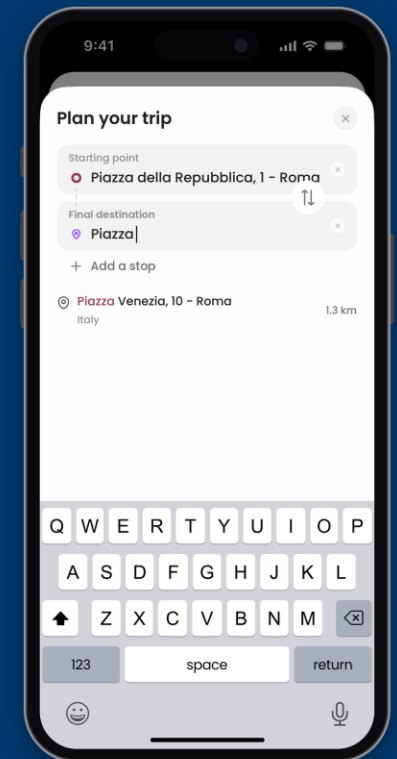
Choose whether to **offer**
or **find** a ride



Enter **route**, **time**
and travel **preferences**



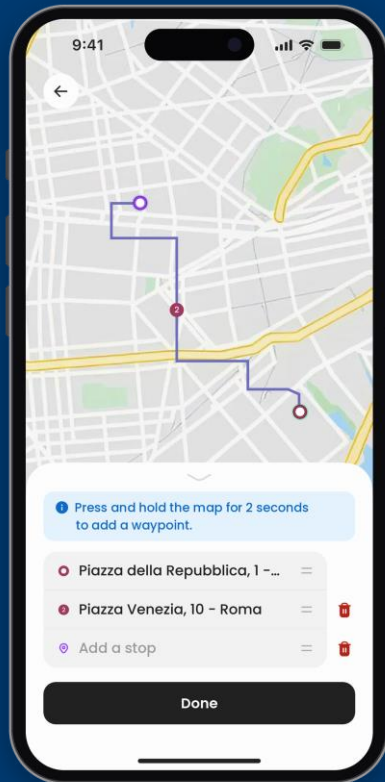
Enter your trip **details**
and continue



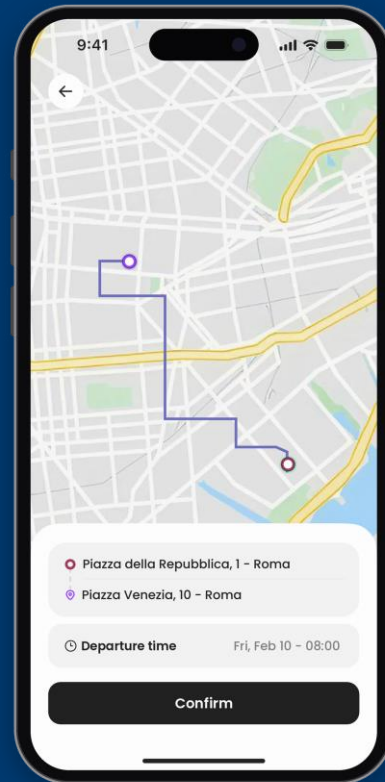
Driver flow – Offer a Ride

USER MANUAL

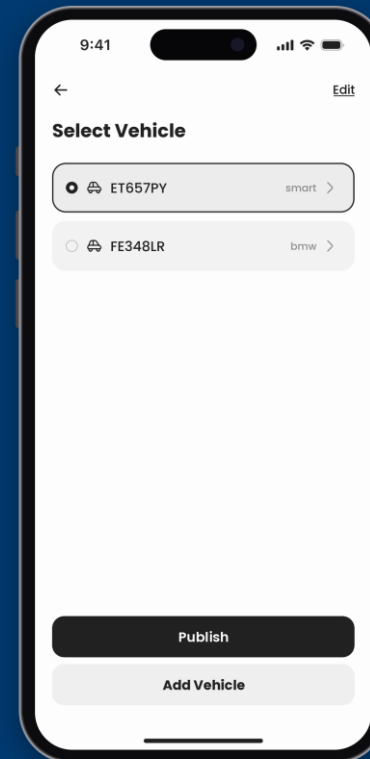
View the **available route options** on the map



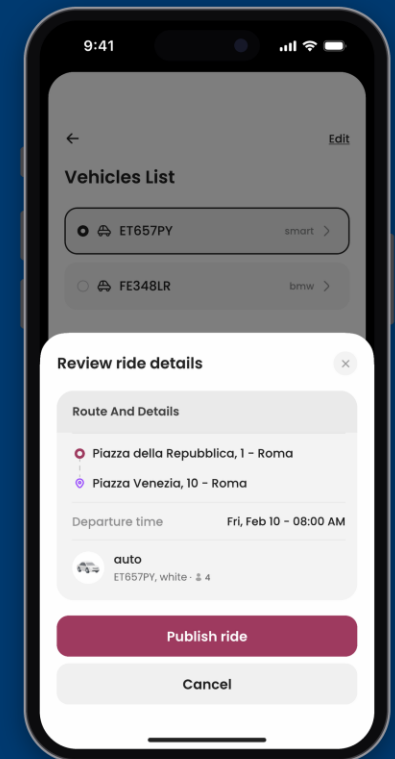
Choose the **route that suits you best** and confirm



Select or add the **vehicle to use**



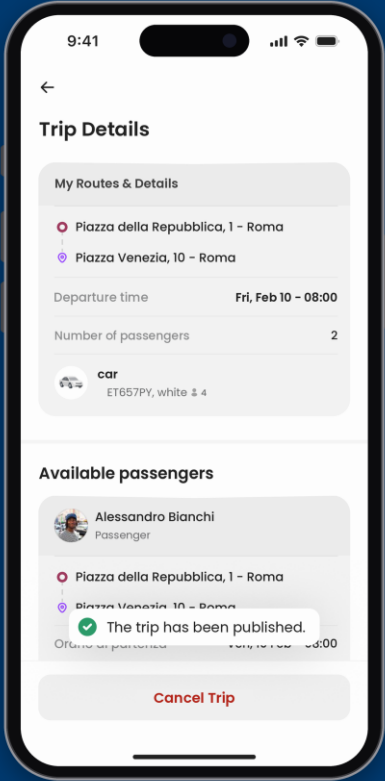
Check the **details** and **publish the ride**



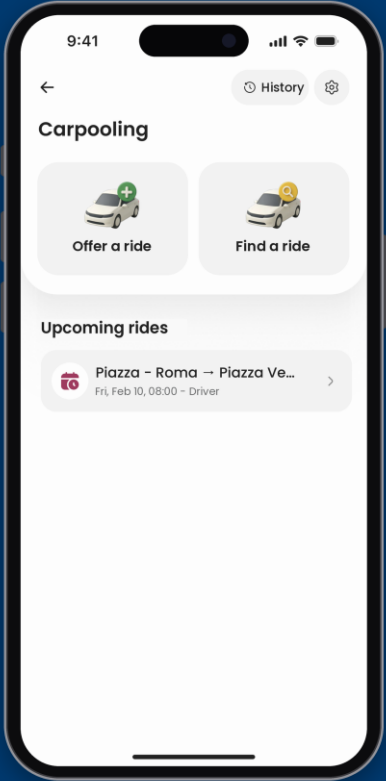
Driver flow – Offer a Ride

USER MANUAL

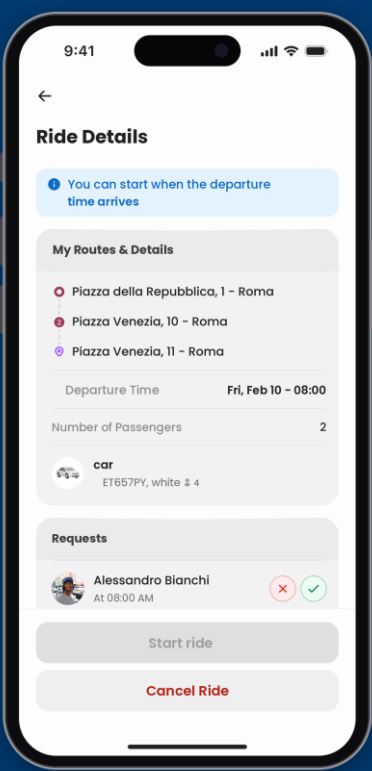
View the **details** of the selected trip



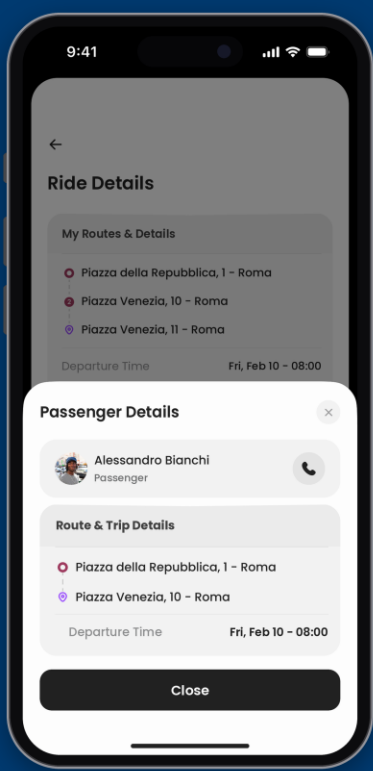
View the **incoming** rides



Check the ride **details**



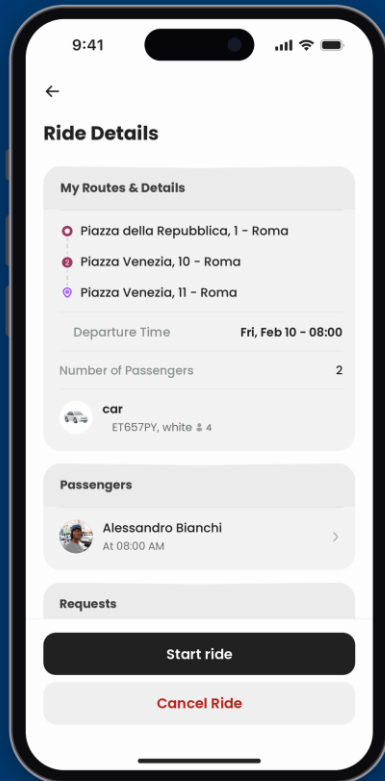
Contact or view **passenger details** directly in the App



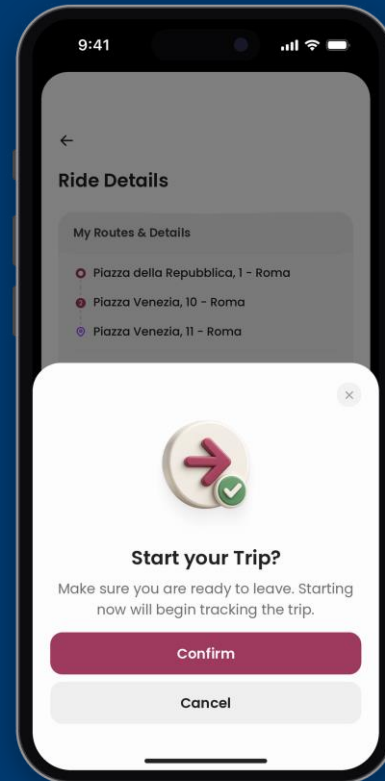
Driver flow – Offer a Ride

USER MANUAL

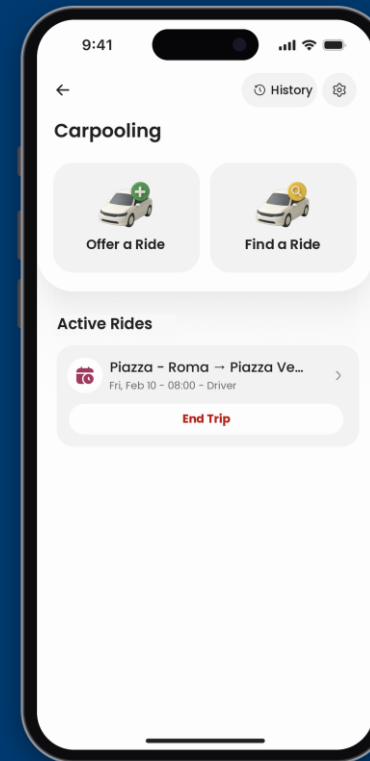
When you are ready to leave, tap
«**Start ride**» to begin the trip



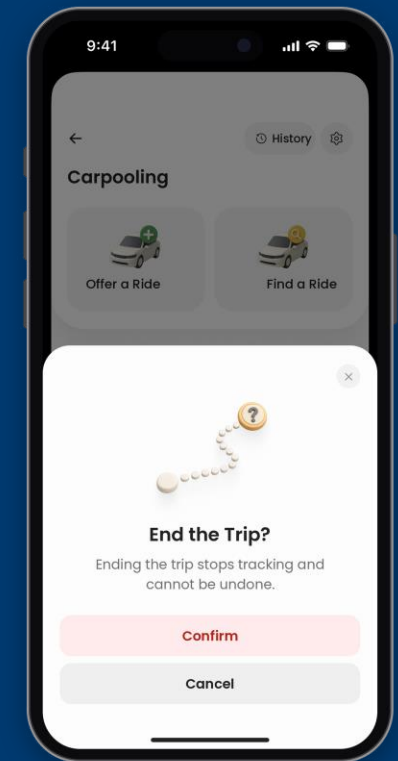
Confirm the start
of the ride



Track the status
of the trip in progress



When you reach your **destination**,
tap «**Confirm**»
to **end** the trip*

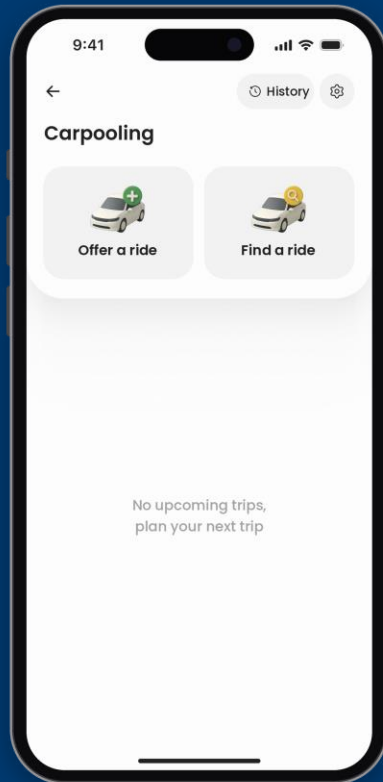


** Carpooling is one of the journey types that earn points while the challenge is active. Points for a trip are awarded only after the ride has been marked as completed by both the driver and the passenger(s). Points are awarded only for home-Luiss campus and Luiss campus-home journeys, both for those offering and those looking for a ride.*

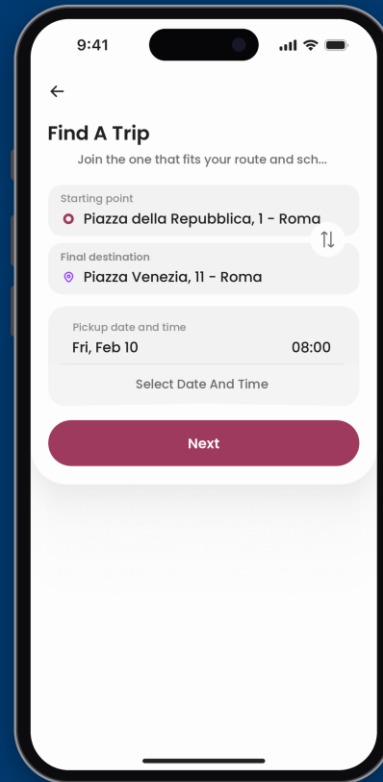
Passenger flow – Find a Ride

USER MANUAL

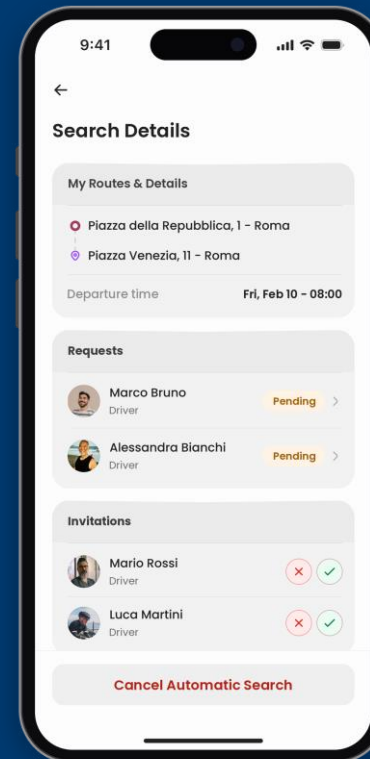
From the Carpooling section
select «**Find a ride**»



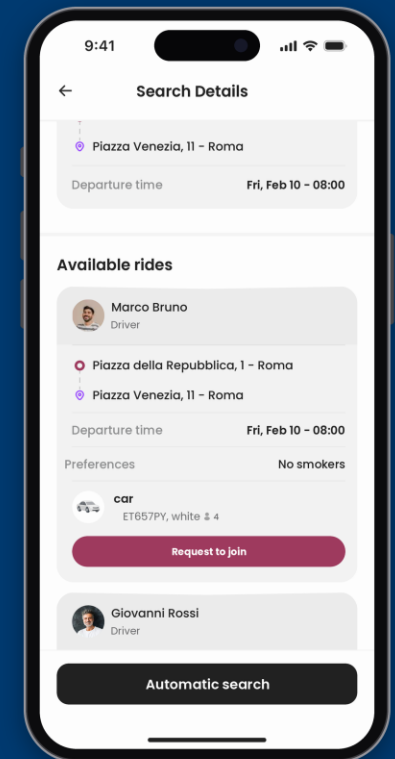
Enter the **starting point**
and the **trip destination**



View the **available rides**
and choose the best one



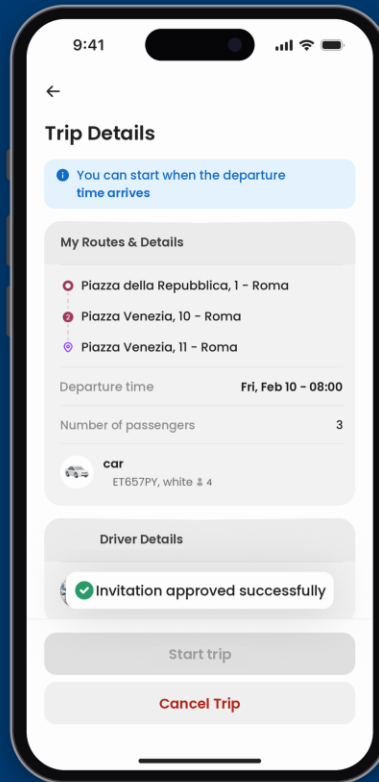
Check the trip details and send
the **booking request**



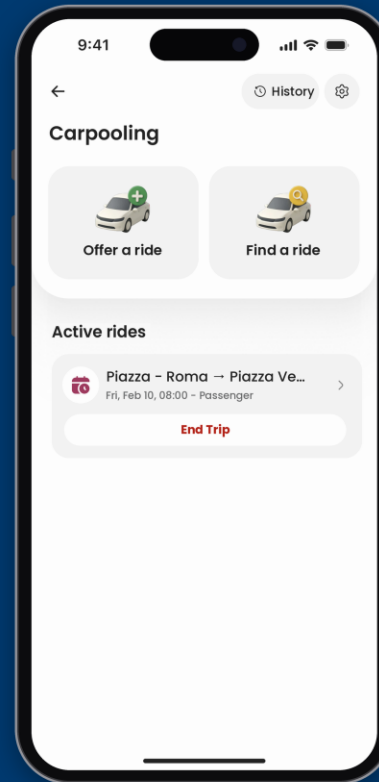
Passenger flow – Find a Ride

USER MANUAL

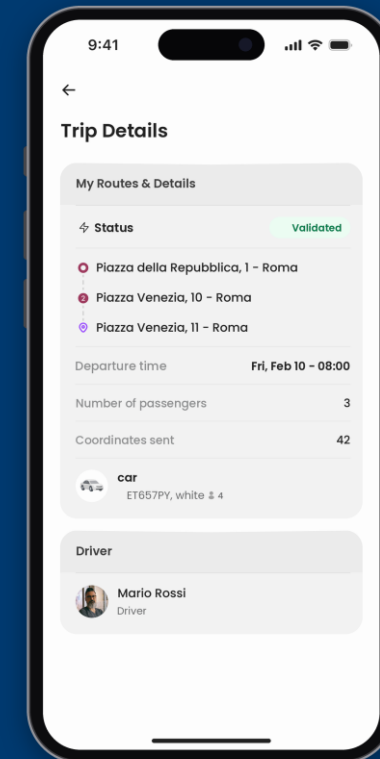
View the **trip details**
and the request **status**



Check your **active rides**
in the Carpooling section



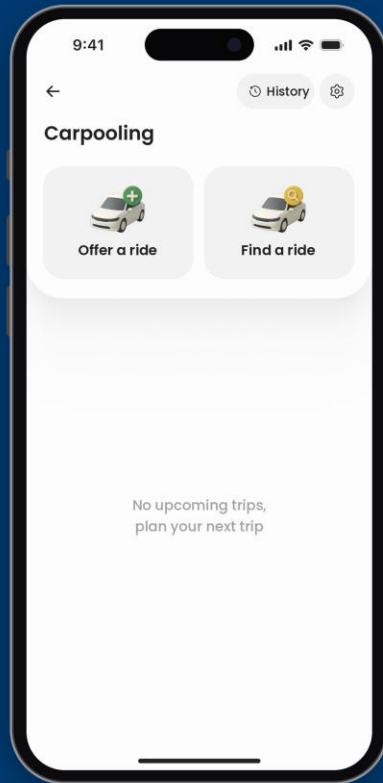
View the **trip details**
and the **driver's** information



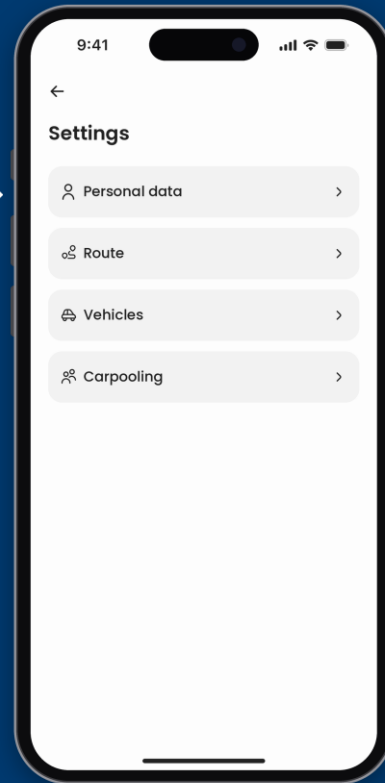
Passenger flow – Find a Ride

USER MANUAL

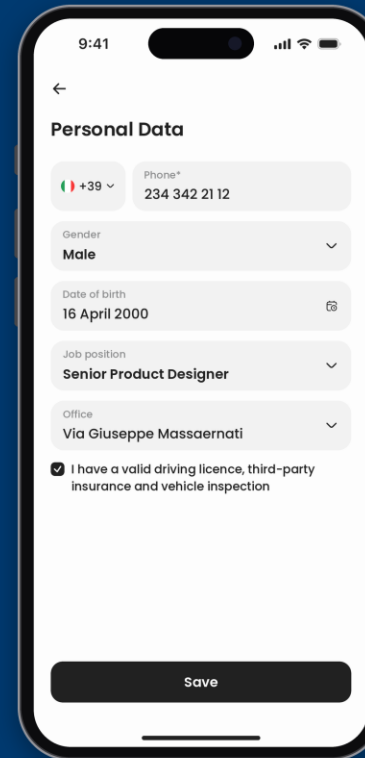
Tap the top right to
open the **settings**



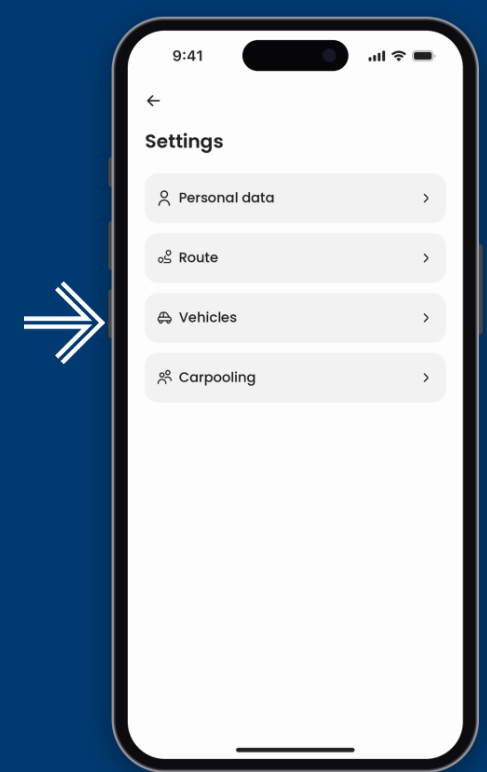
Open the
«**Personal data**» section



Fill in the
required information



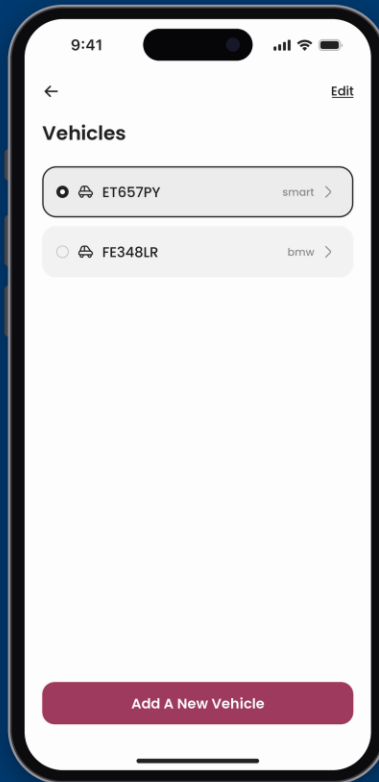
Open the
«**Vehicles**» section



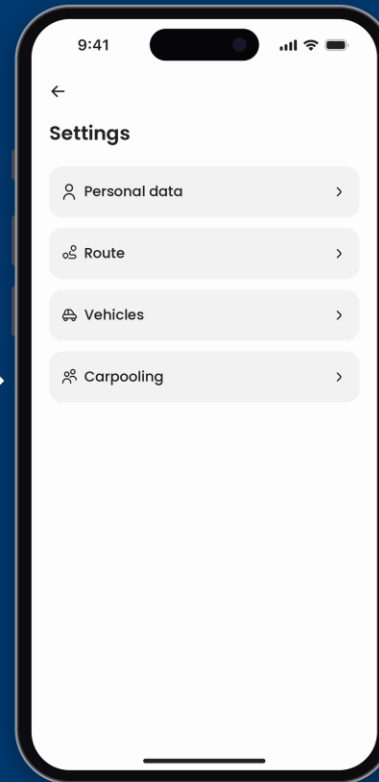
Passenger flow – Find a Ride

USER MANUAL

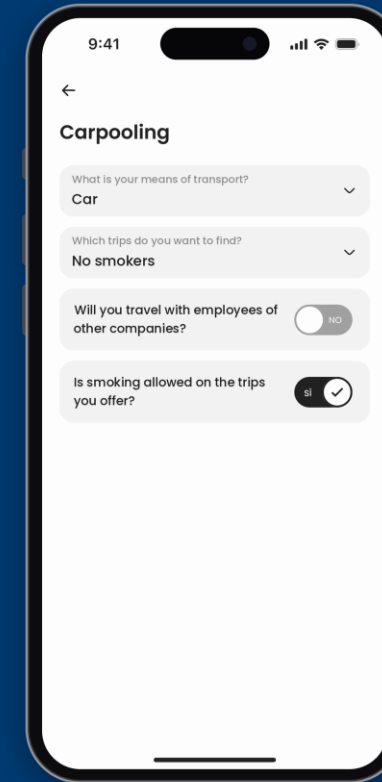
Enter your vehicle's
number plate



Go to the «Carpooling» section
to enter your **preferences**



Set your
travel preferences



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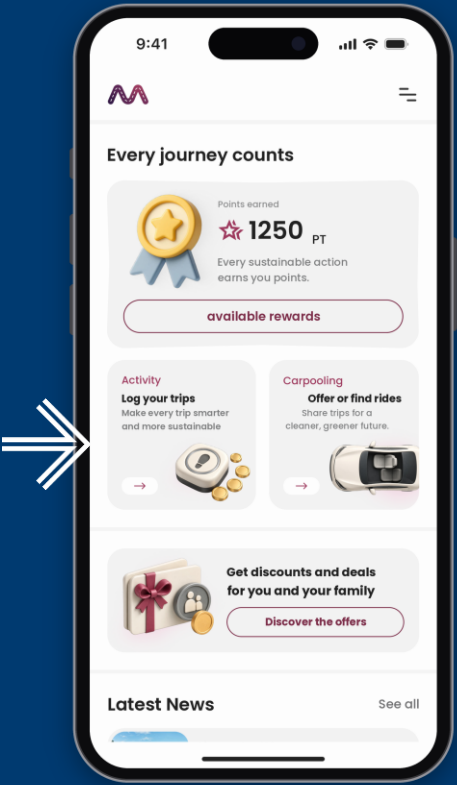
Activities

A system that rewards healthy and sustainable journeys to and from the Campus.

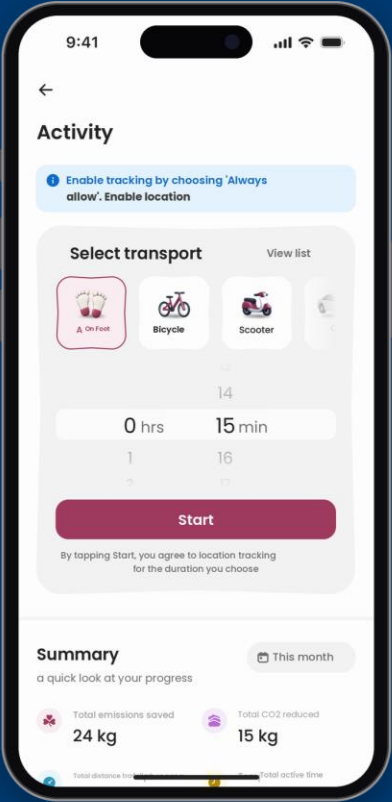
The challenge runs from *1 September* to *9 October*, info and prizes are in the Rules in the App (*Account > Rewards Club > Rules*).



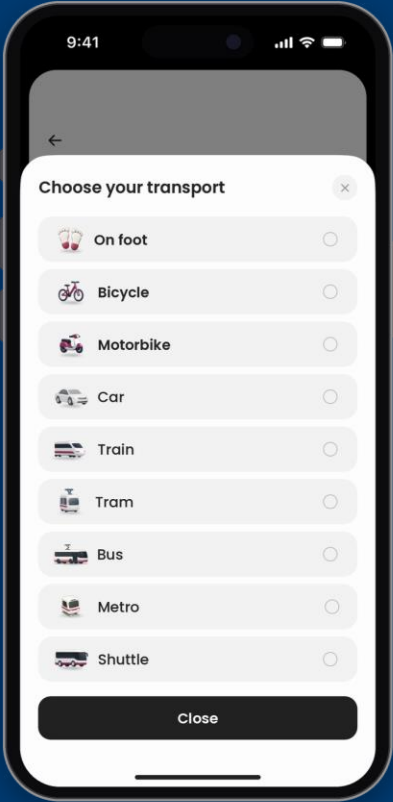
Open the
"Activities" section from the home



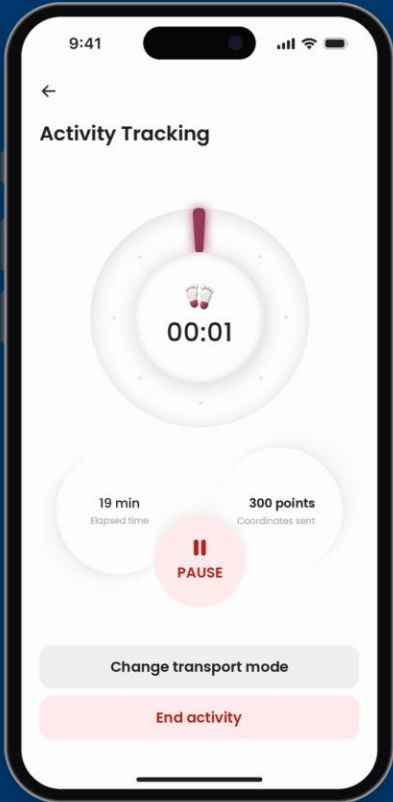
Set the **estimated duration**
of your journey



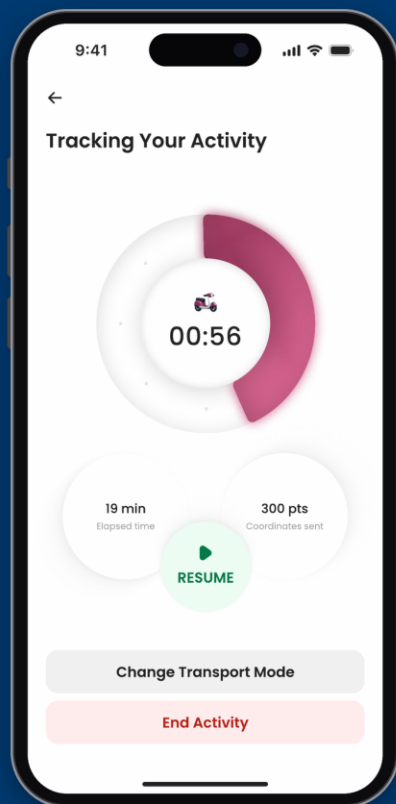
Select the means of transport
you want to use



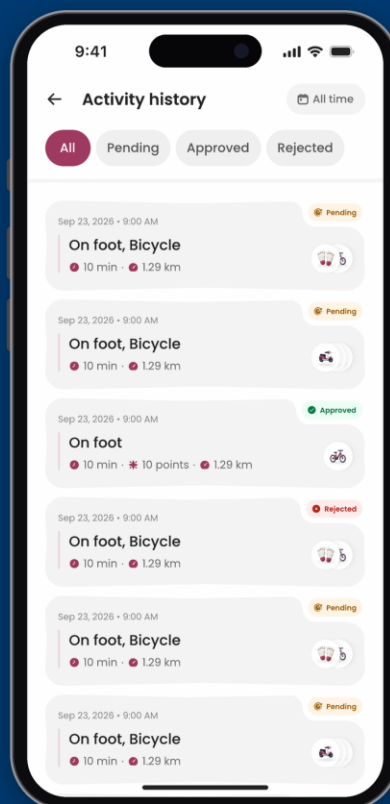
Track the time
during your journey



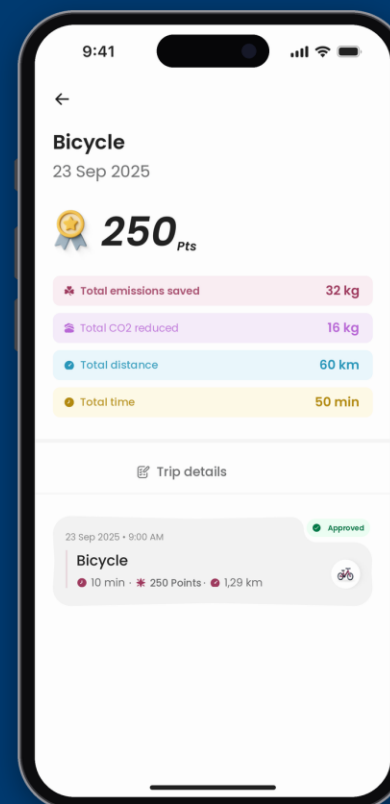
View the **summary** of your activity, change the transport mode or end the activity



Check the history of your **recorded activities**



Check your results and the **benefits earned**



Help and Support

Need help? We're here for you.

If you have questions about the App or the available services, you can count on a dedicated support service.

Through the in-App Help Desk (**Account** > **Contact support**) you can get operational support or ask for clarification on any feature.

The service is available ***Monday to Friday***, from 9:00 to 18:00.



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Movesion Mobility



 Follow us on LinkedIn

MOVESION S.r.l.

Via Ruggero Bonghi, 11b

00184 Rome (RM) - ITALY

T +39 06 622 736 06

E info@movesion.com

W movesion.com