

LUISS

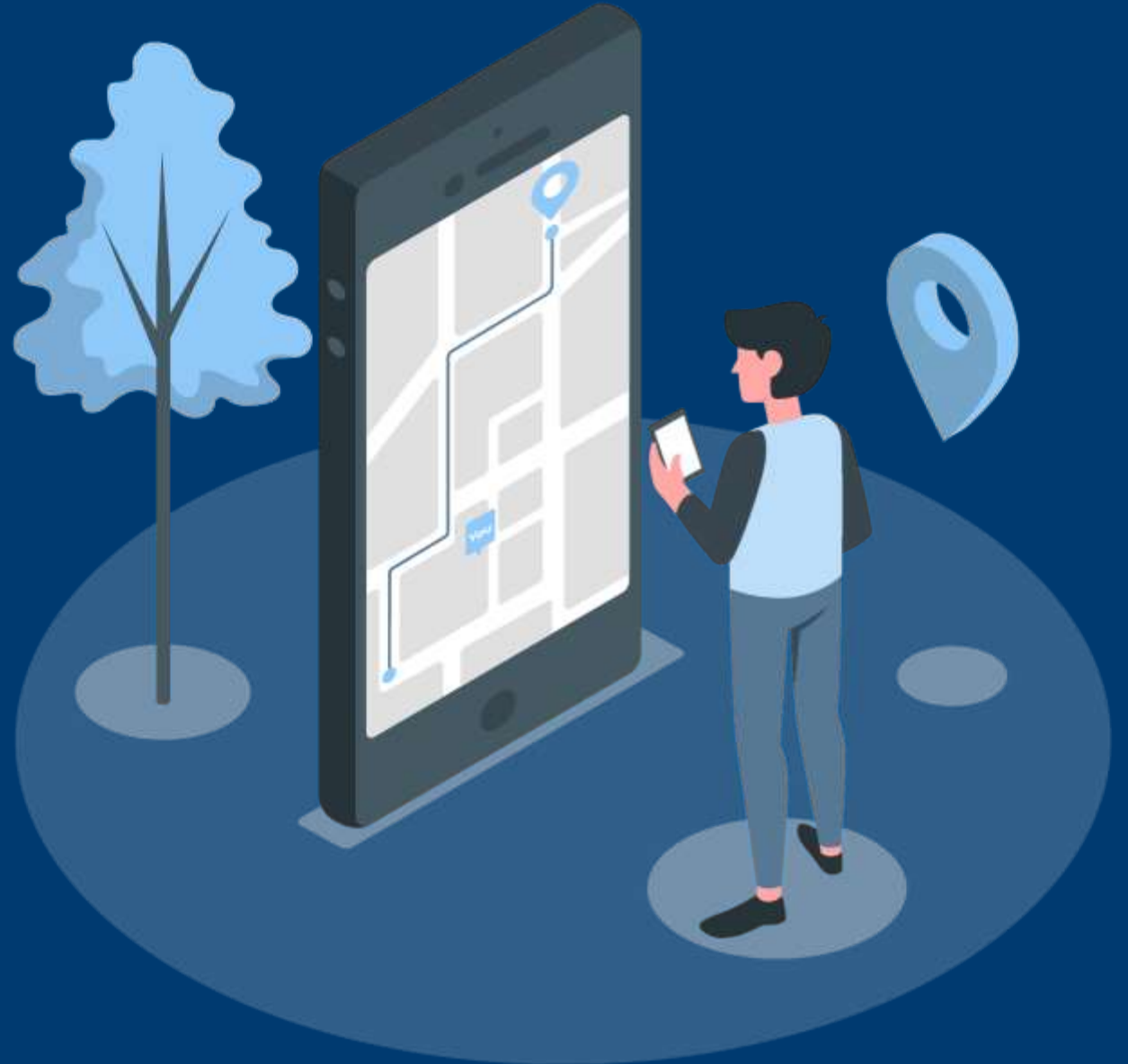


Università di Roma



# Mobility Company

## User manual



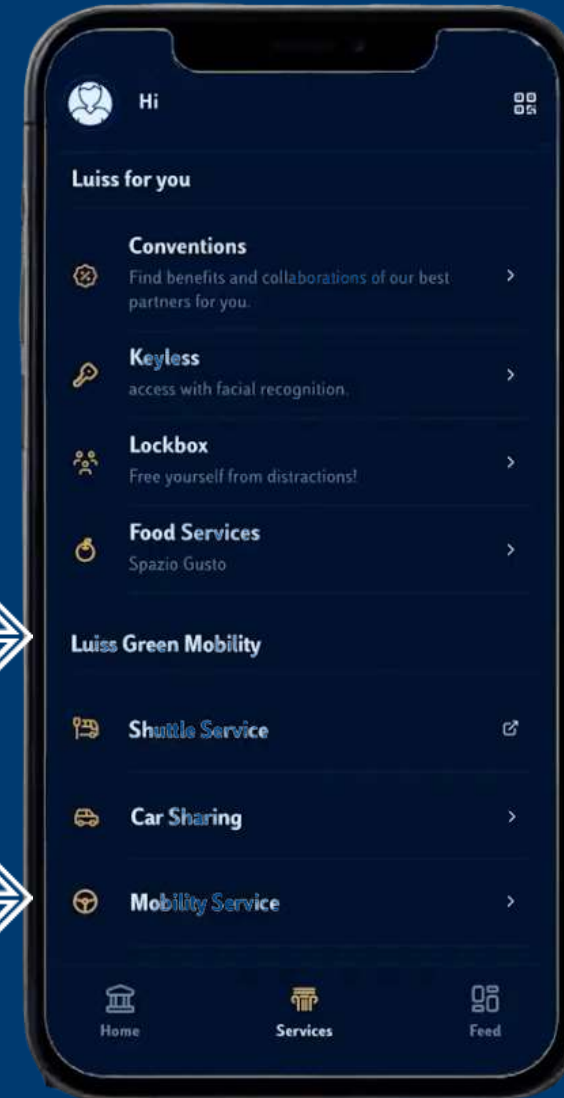
# How to download Mobility Company App

MANUALE D'USO

1. Open *Luiss App*
2. Select *Services*
3. Click on *Luiss Green Mobility*
4. Select *Mobility Service*

*Luiss Green  
Mobility*

*Mobility  
Service*



## mobility COMPANY

The new **platform** is designed to support your daily commutes, making them **easier** and **more convenient**.



CODE: **luiss**



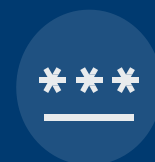
Scan  
the QR CODE



Download  
the App



Log in with  
your institutional  
credentials



Enter code: **luiss**



## One App. More ways to get around better.

**Mobility Company** provides you with a range of tools designed to simplify your journeys and make them more convenient. With the App, you can:



### Ride&Go



Purchase tickets, sharing services, taxi rides, parking and EV charging all in one place.



### Discounts and deals



Access dedicated vouchers and promotions for the main mobility services.



### Carpooling



Share your journey with colleagues, reducing costs and environmental impact.



### Activities



Track your sustainable trips, earn points and join internal challenges during selected periods.



### Latest news



Receive real-time updates to better plan your day.



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# Ride&Go Credit Voucher

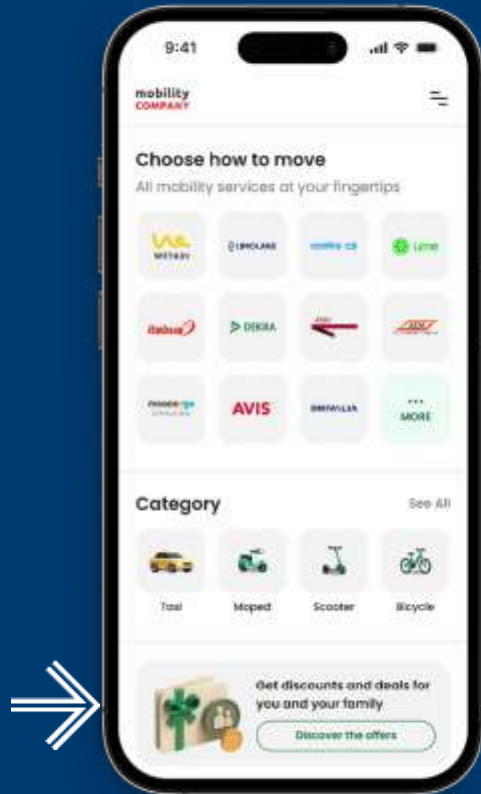
The most convenient way to manage your mobility. Here you'll find the direct-access providers.



# Ride&Go Credit Voucher Flow

USER MANUAL

Access the discounts and special offers section and discover the Credito Ride&Go Voucher.



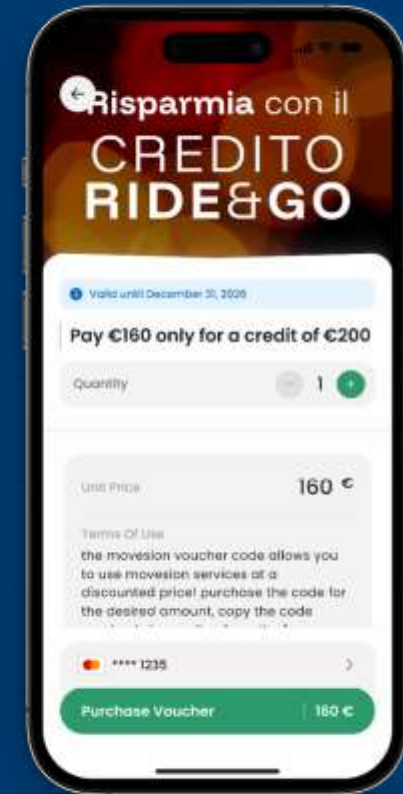
Enter the Voucher section and select the Credito Ride&Go Voucher.



Choose the credit value that best suits your needs.



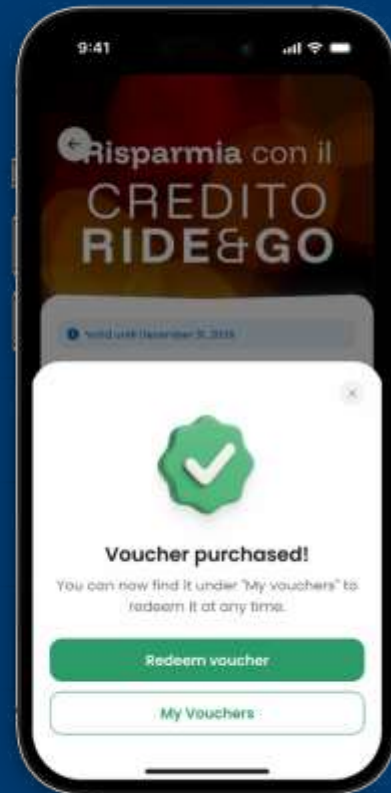
Complete the purchase using your preferred payment method.



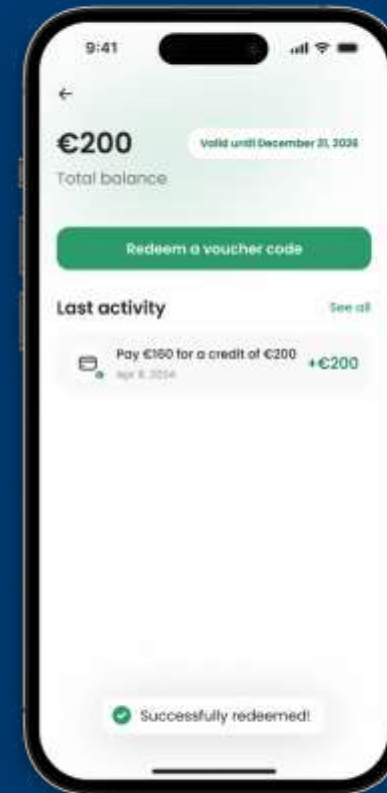
# Ride&Go Credit Voucher Flow

USER MANUAL

Redeem your voucher and start saving on your journeys.



Check your balance to use your credit within the Ride&Go module.





# Ride & Go

*Choose how to move*

All **real-time mobility** services,  
for **work** and **leisure**.

*This section illustrates some example flows,  
designed according to the native Appuser  
experience.*

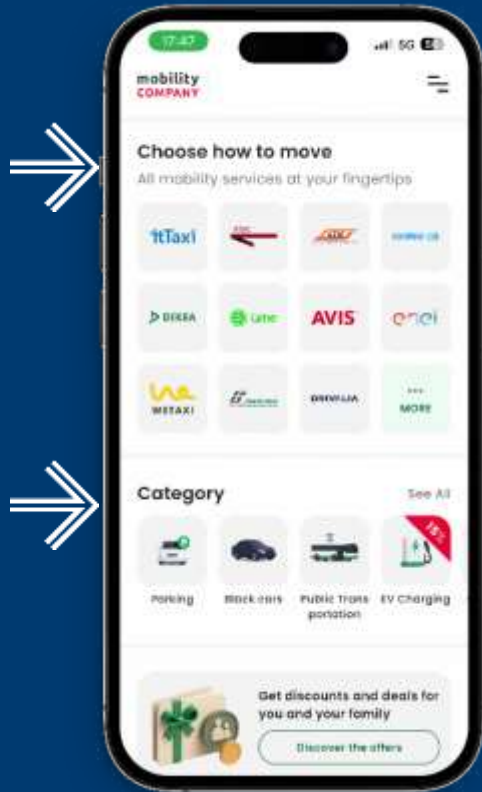




# Taxi Booking Flow

USER MANUAL

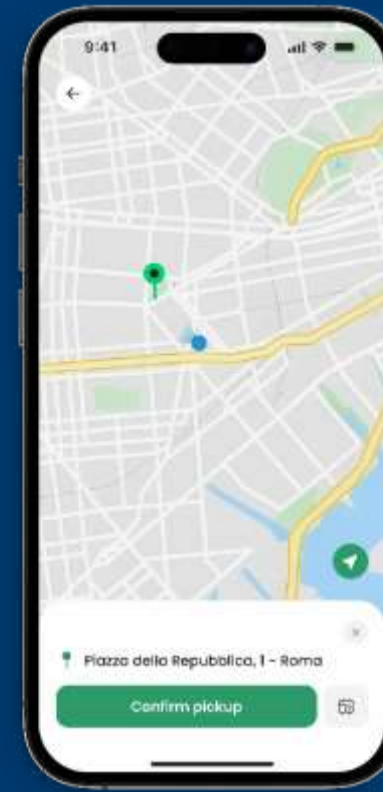
Choose the **service** best suited to your needs among the **available options**



Enter your **departure point** and **destination** to organize your trip



**Confirm** or **edit** the **pickup** point directly on the map



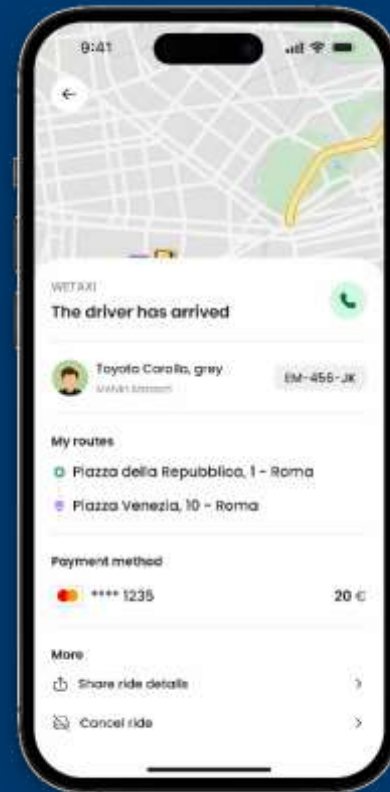
Select the **available** option and **check times** and **costs** before confirming



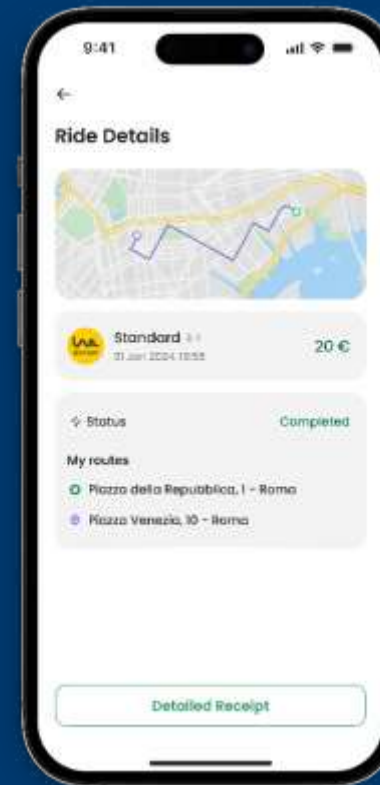
# Taxi Booking Flow

USER MANUAL

Check the ride **details**  
and track the driver's arrival  
in **real time**



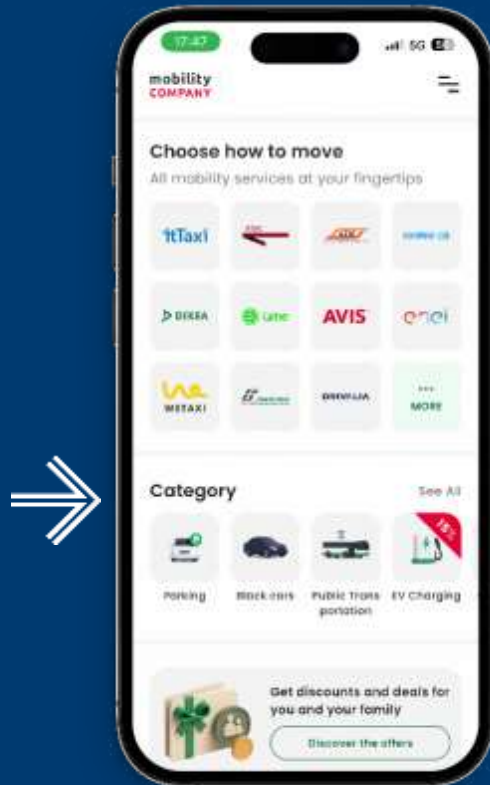
View the trip **summary**  
and **check the**  
**final cost**



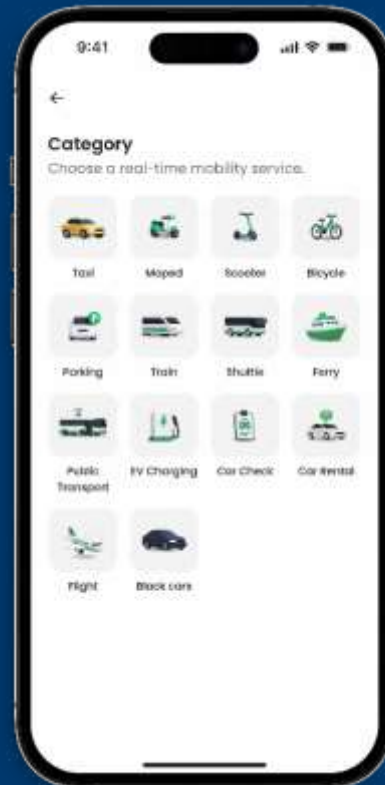
# Blue parking payment flow

USER MANUAL

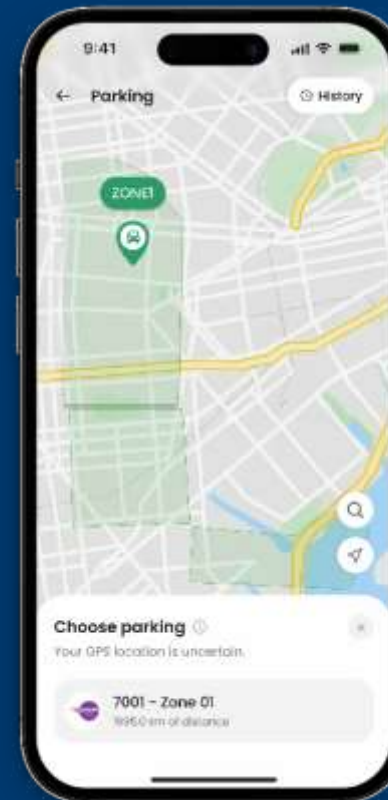
Click on **"See all"** in the **"Category"** section



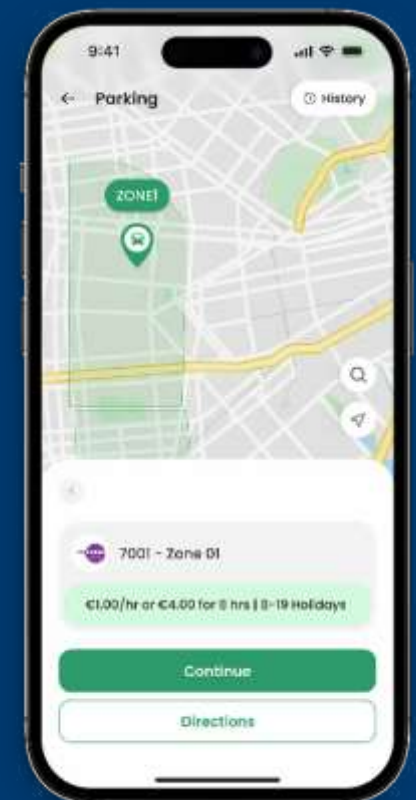
From the **"Category"** section click on **"Parking"**



Choose the **parking area** directly from the map



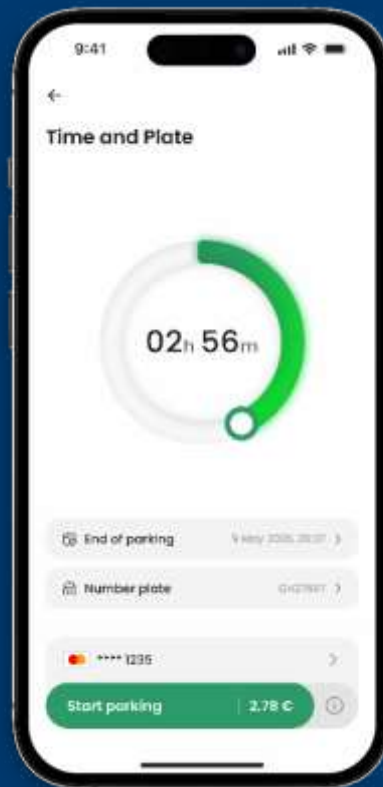
Select the desired parking area and click on **"Continue"**



# Blue parking payment flow

USER MANUAL

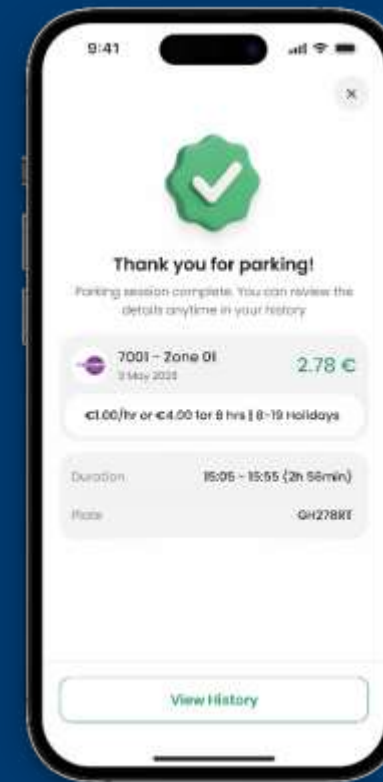
Enter the **license plate number** and **duration** of your parking session



Check the **date** and **time** before proceeding with the booking



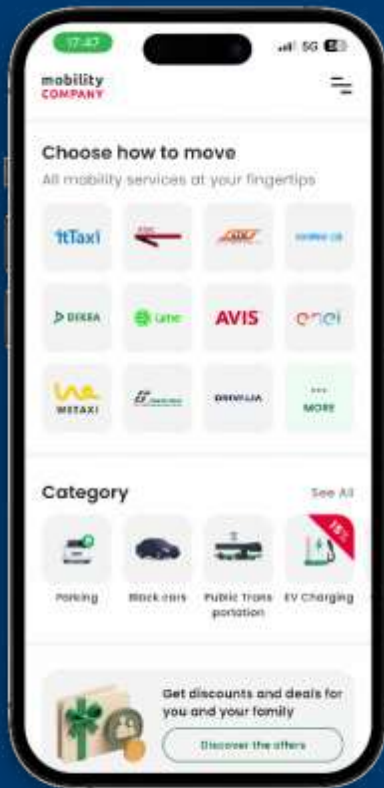
**End the parking session** and view the **payment summary**



# Train booking flow

USER MANUAL

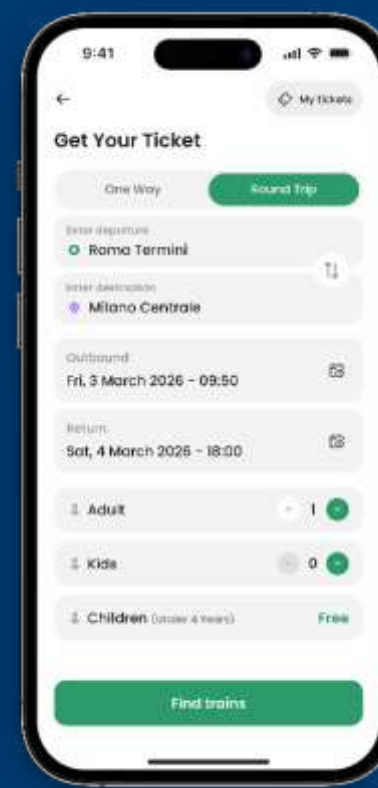
Choose the **service** best suited to your needs among the **available options**



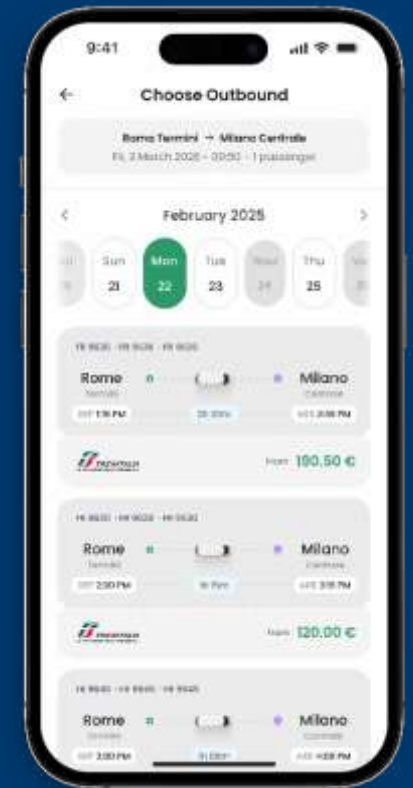
From the **"Category"** section click on **"Train"**



Enter **departure point**, **destination** and **date** to find your train



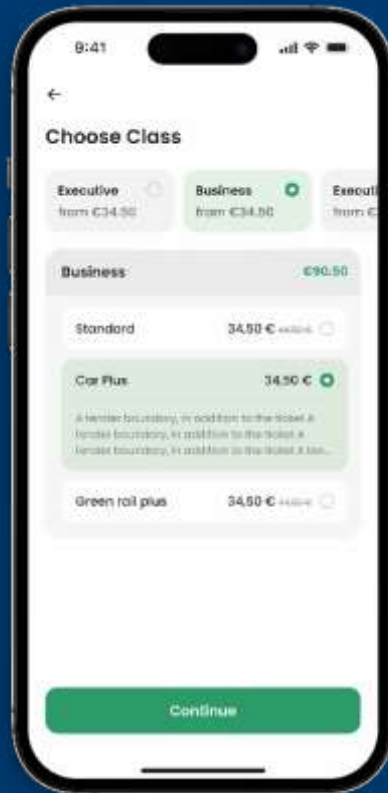
Select the **solution** that best suits you among the **available options**



# Train booking flow

USER MANUAL

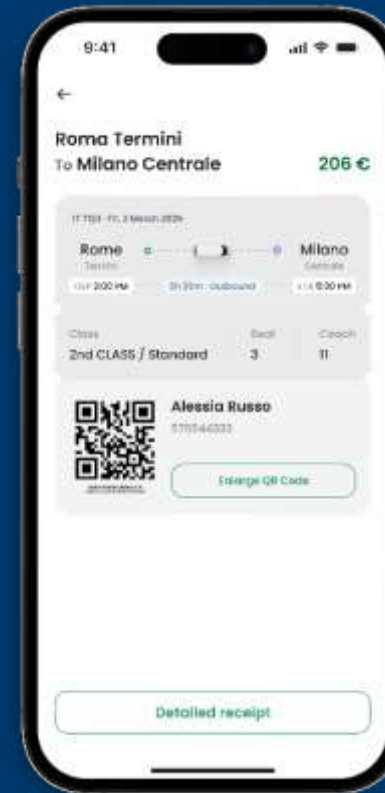
Choose the **travel class**  
and available options



Enter **passenger details**



View the expense receipt  
and click on **“Enlarge  
QR Code”**



View your **ticket** directly  
in the App





# Voucher

Vouchers and business agreements offering discounts that can be used on the websites of the main mobility providers (in addition to Ride&Go).

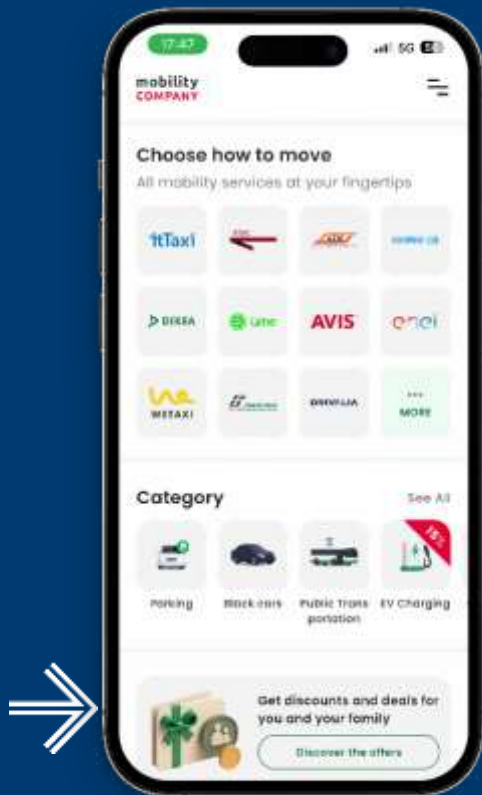




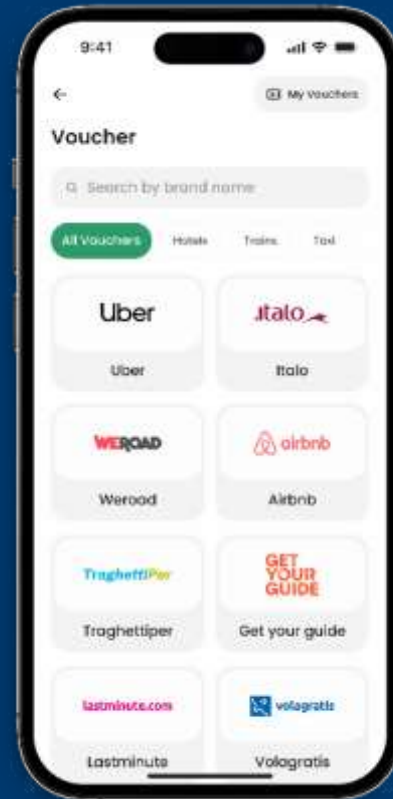
# Discounts / agreements request flow

USER MANUAL

Access the **discounts** and **agreements** section and discover available vouchers



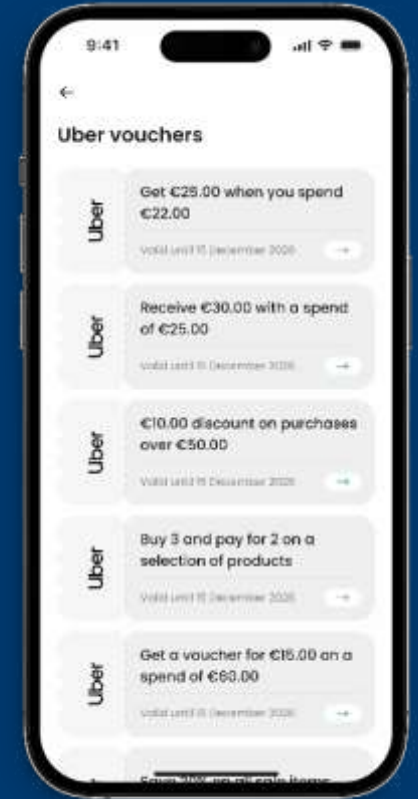
Browse the **list** and select the **voucher** of interest



Or **search by category** of interest



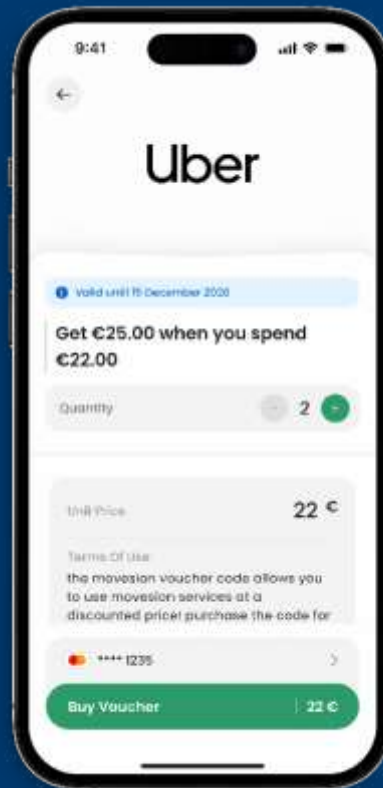
View **all available** purchase options



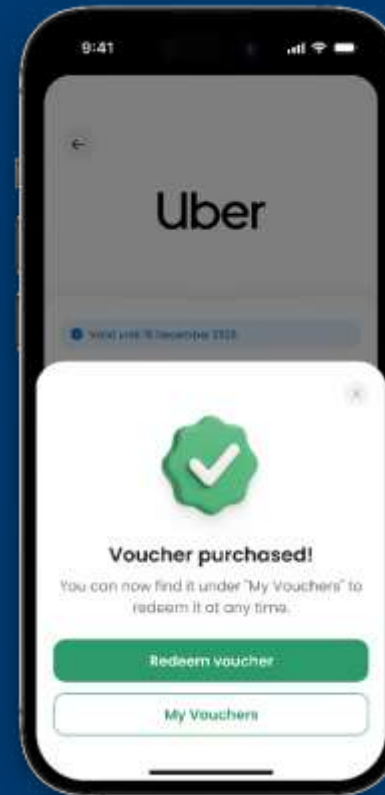
# Discounts / agreements request flow

USER MANUAL

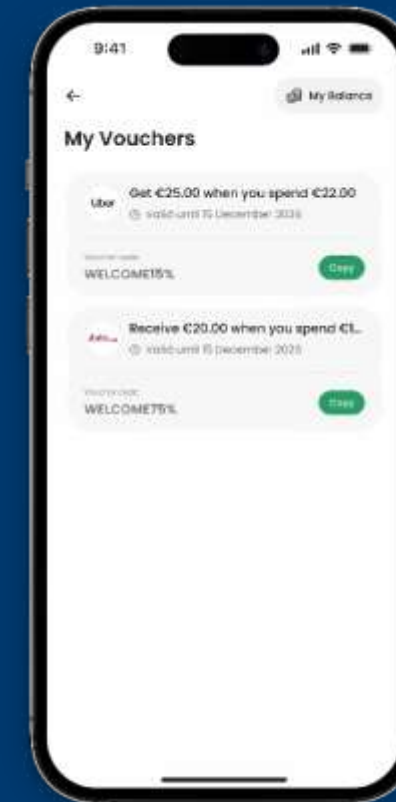
View the offer **details**  
and **terms of use**



Confirm the purchase and  
**redeem the voucher** at any  
time in your area



Check the **purchased**  
**voucher** in the  
dedicated section



# Carpooling

A space where **colleagues** can  
**share their Home-University journey**



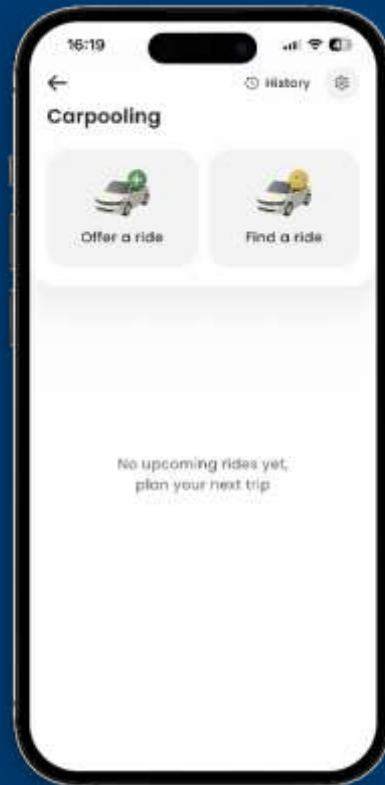
# Driver flow offer a ride

USER MANUAL

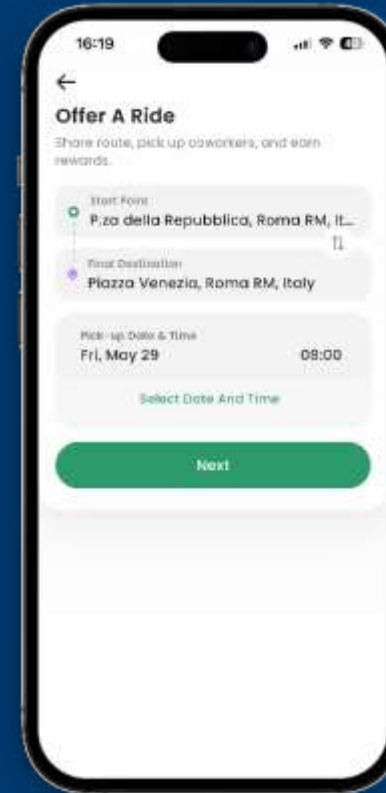
Access the **Carpooling** section  
from the home page



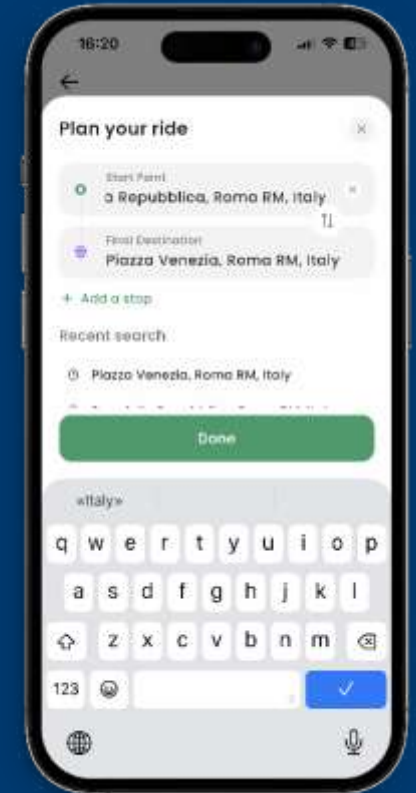
Select whether to **offer**  
or **find** a ride



Enter **route, time**  
and **travel preferences**



Enter the **details of your**  
**trip** and continue



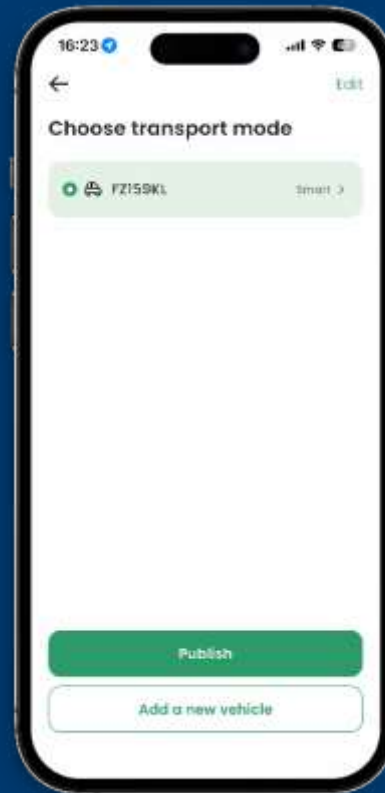
# Driver flow offer a ride

USER MANUAL

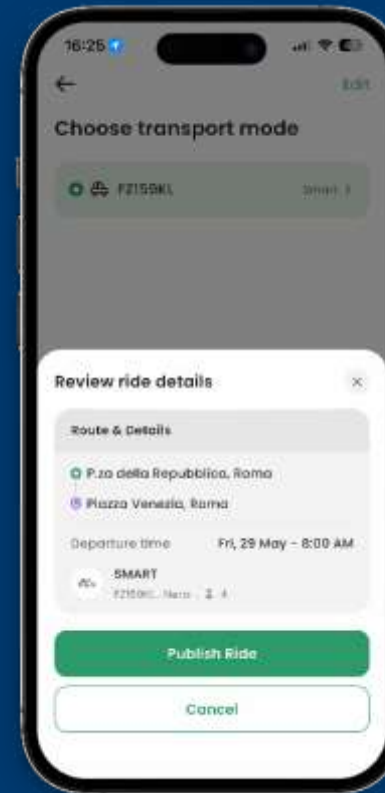
View **available route proposals** on the map



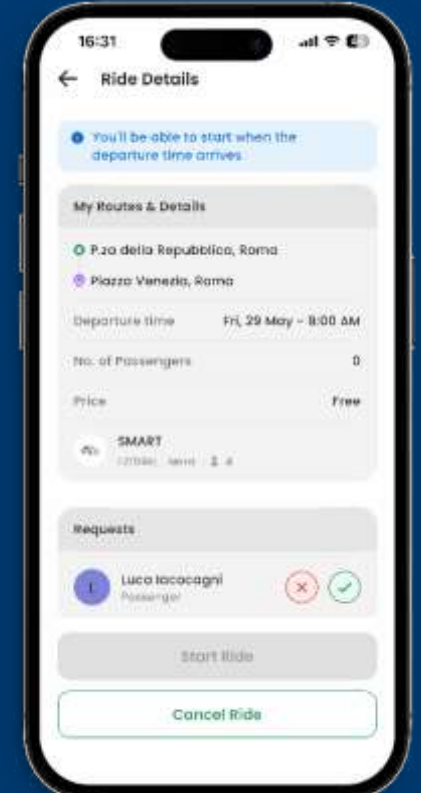
Select or add the **vehicle to use**



Check the details and **publish the ride**



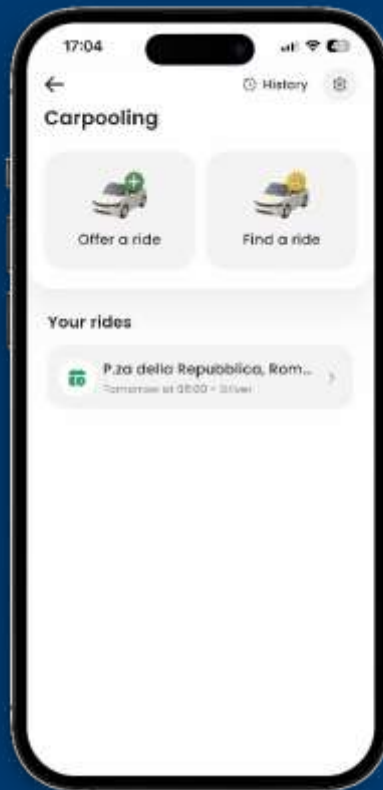
Check the details of the selected trip



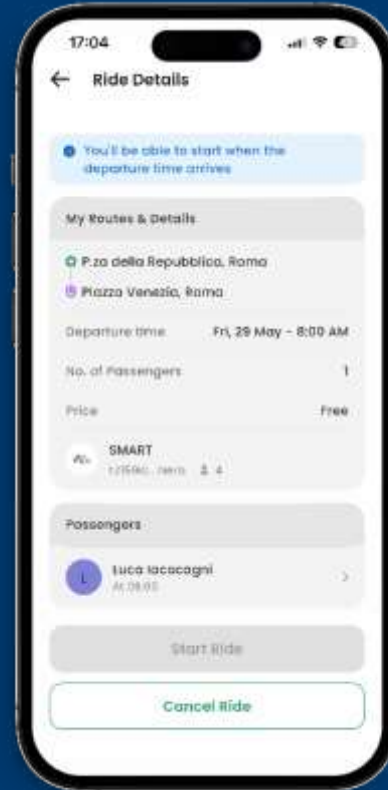
# Driver flow offer a ride

USER MANUAL

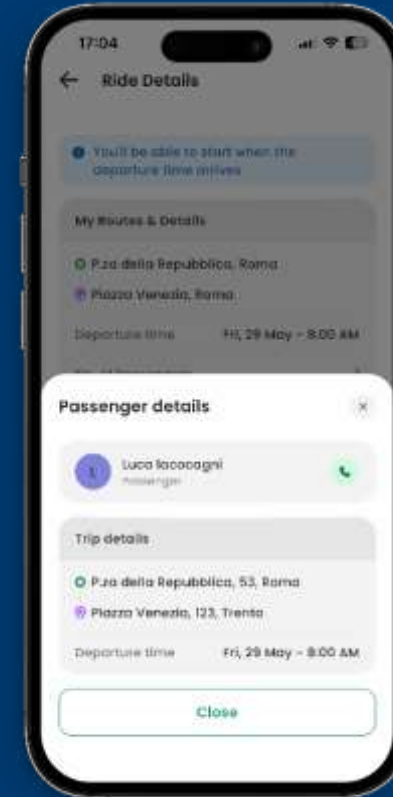
View **incoming**  
ride requests



Check the ride  
**details**



Contact or view  
**passenger details directly**  
from the App

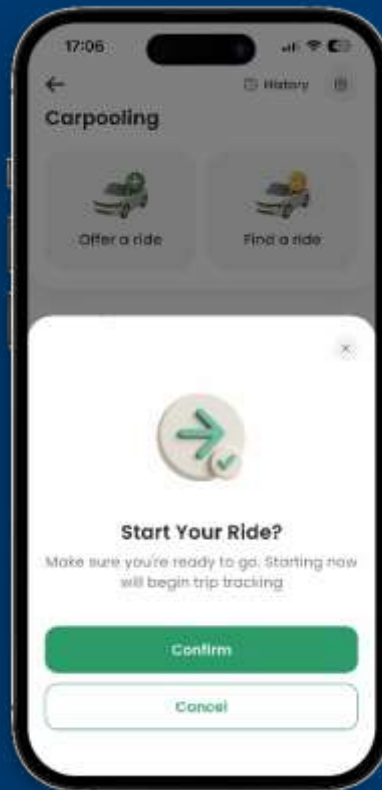




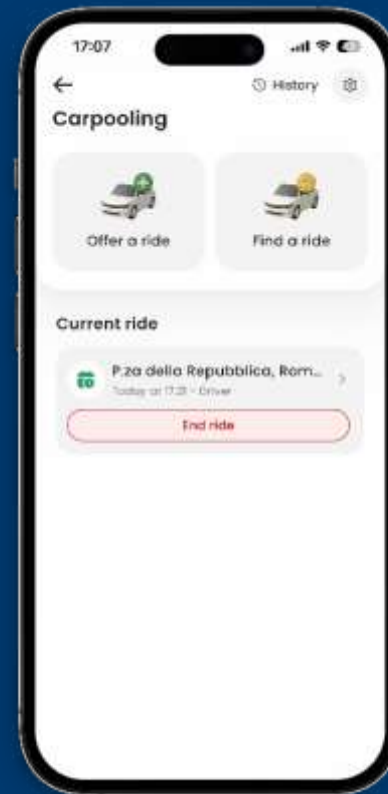
# Driver flow offer a ride

USER MANUAL

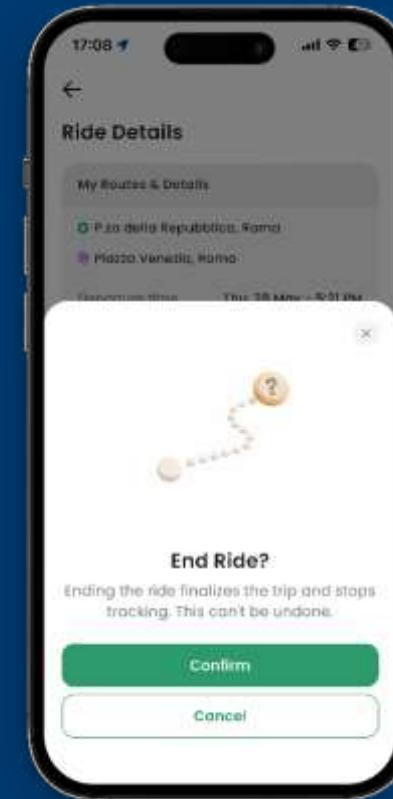
**Confirm** the start  
of the ride



**Monitor** the status of  
the ongoing trip



Once you reach the  
destination, click "**Confirm**"  
to end the trip\*

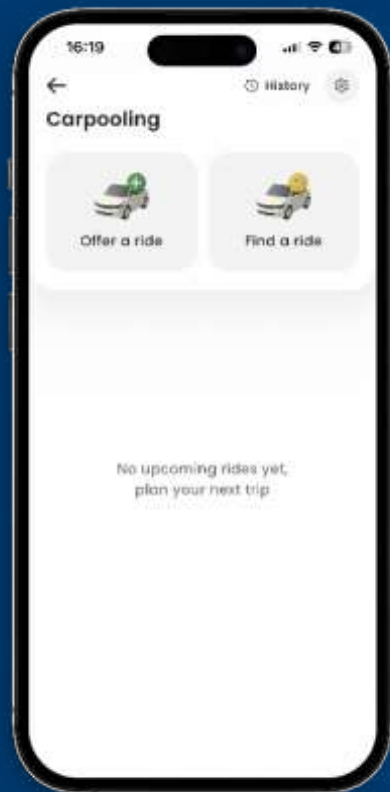


*\* Carpooling is one of the travel options that allows you to earn points during the periods when the challenge is active. Points for the trip are awarded only after the ride has been marked as completed by both the driver and the passenger(s). Points are awarded exclusively for home-to-Luiss campus and Luiss campus-to-home journeys, for both drivers and passengers.*

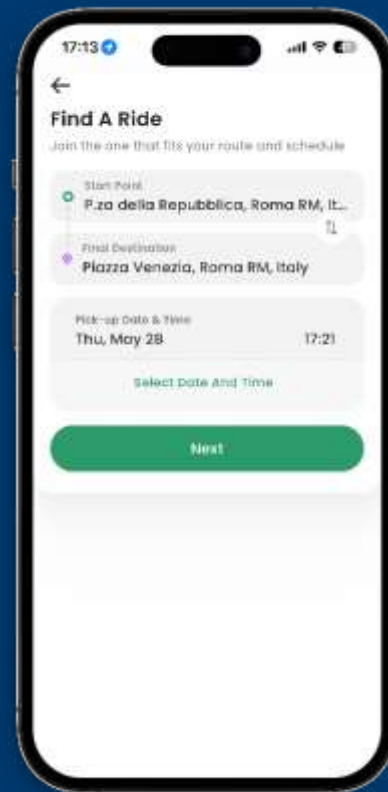
# Passenger flow find a ride

USER MANUAL

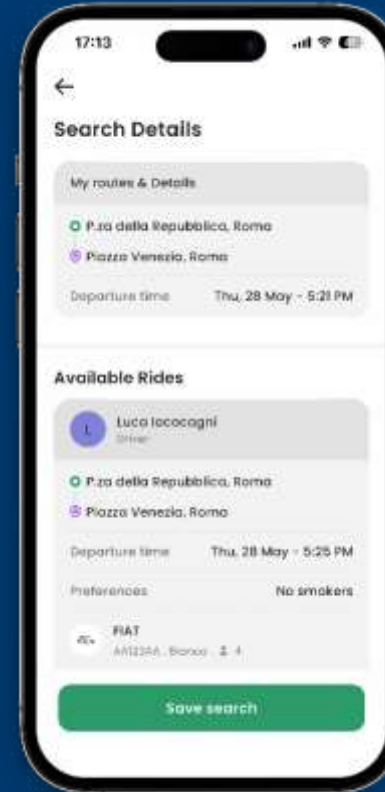
From the Carpooling section  
select **"Find a ride"**



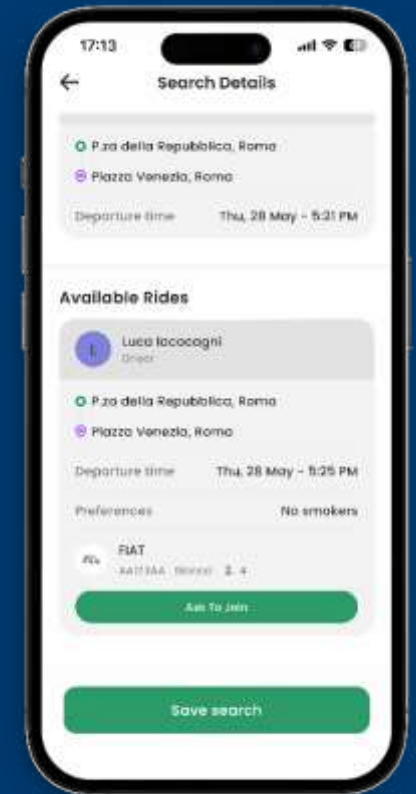
Enter **the departure point and destination** of the trip



View **available rides** and choose the most suitable one



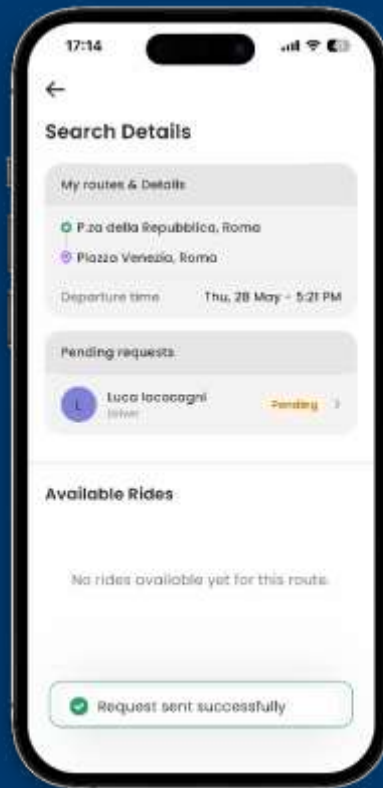
**Check the trip details**  
and **send** the booking  
request



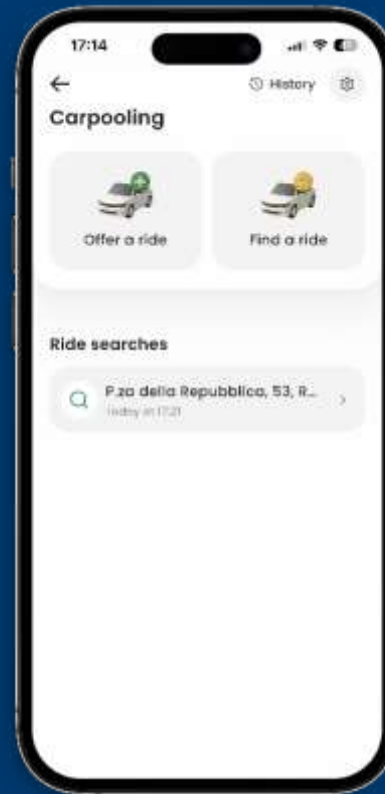
# Passenger flow find a ride

USER MANUAL

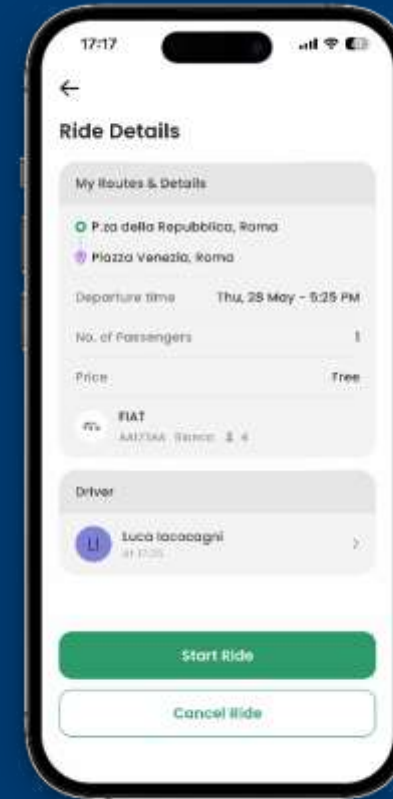
View **trip details** and  
**request status**



Check **active rides**  
in the Carpooling section



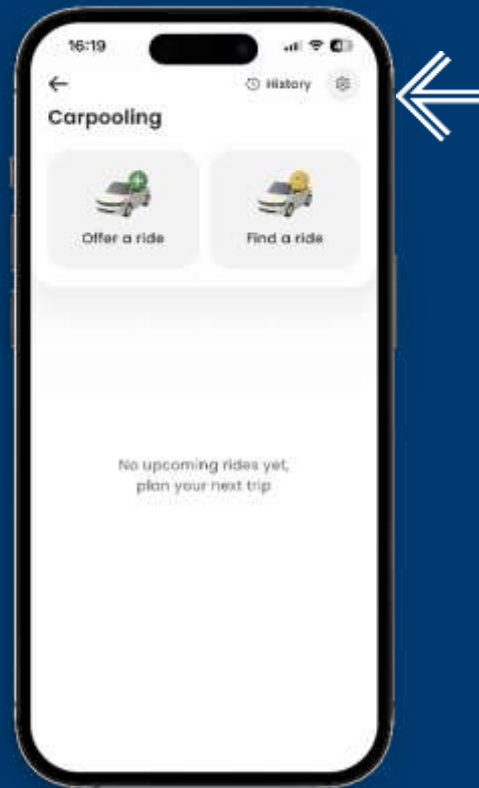
View **trip details**  
and **driver** information



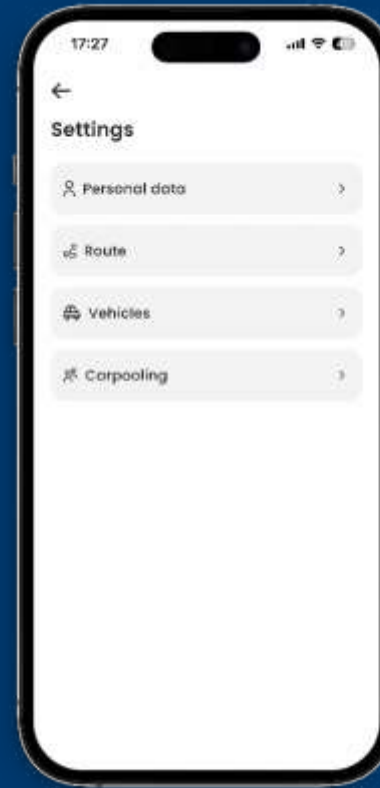
# Personal data flow

USER MANUAL

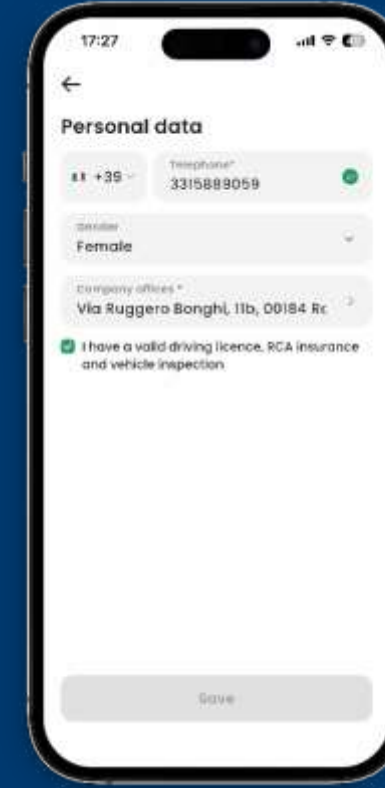
Click at the top right  
to access settings



Access the “**Personal data**” section



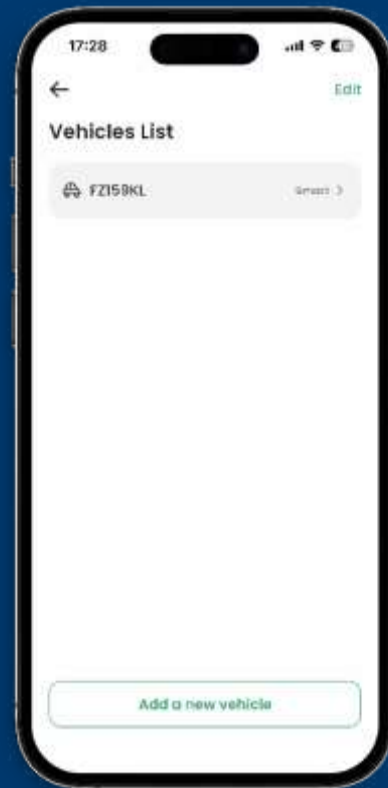
Fill in the **required information**



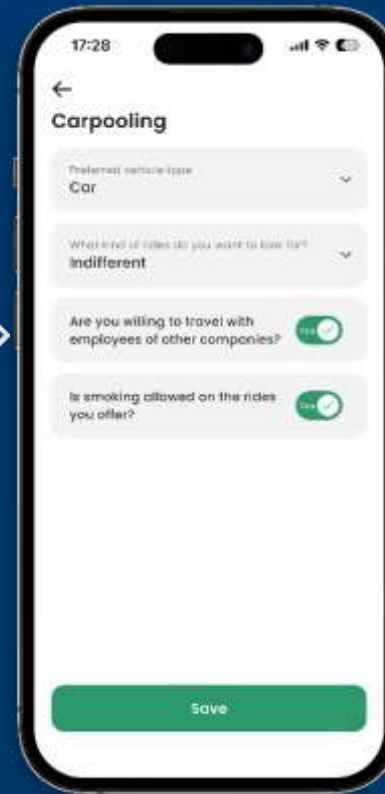
# Personal data flow

USER MANUAL

Access the  
“**Vehicles**” section



Go to the “**Carpooling**” section  
to enter your **preferences**



# Activities

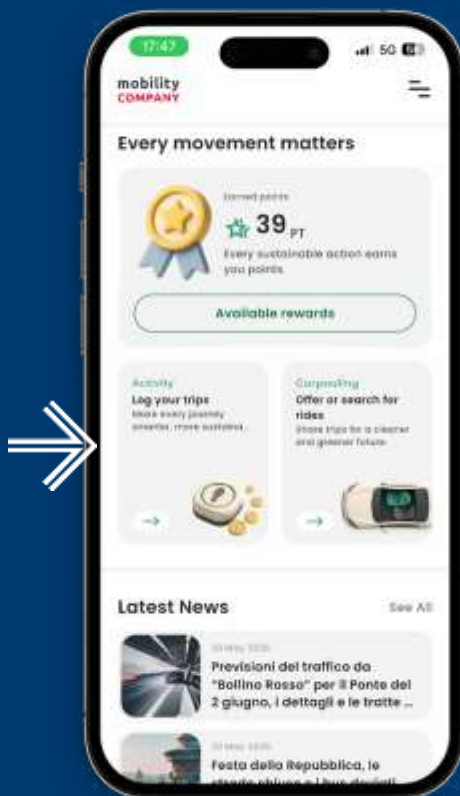
A system to encourage healthy and sustainable travel to and from the Campuses.

The challenge will run from ***September 1*** to ***October 9***. Details and prizes are available in the Regulation, which you can find in the App (*Account > Rewards club > Regulation*).





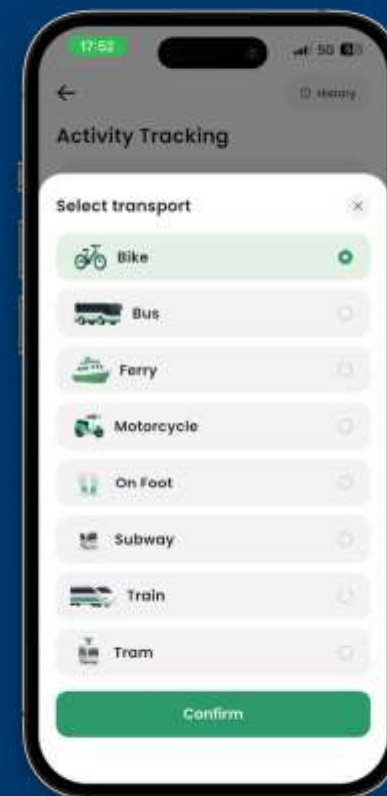
Access the "**Activity**" section  
from the Home page



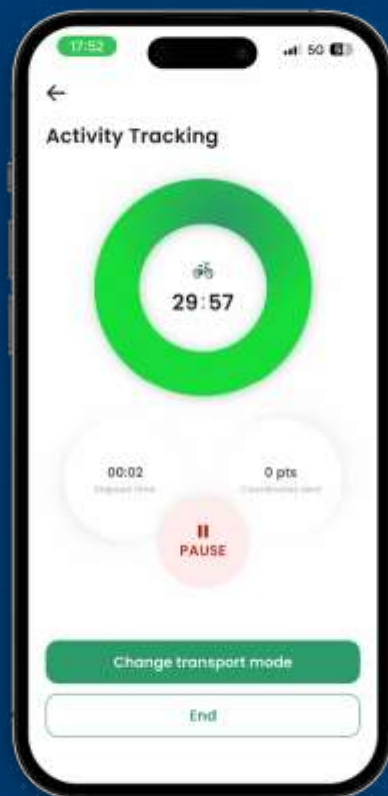
Set the **estimated duration** of your trip



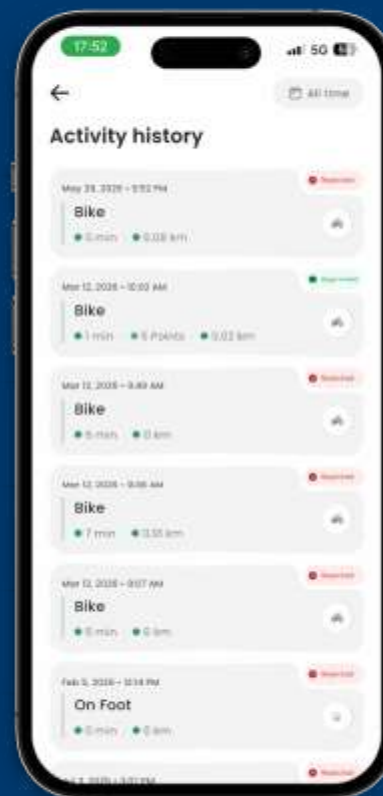
Select the **transport mode**  
you want to use



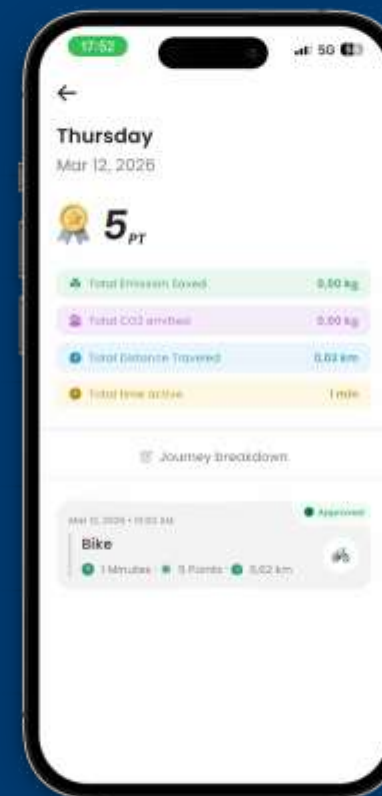
View the **summary** of the completed activity and change the transport mode or end the activity



Check the **history** of recorded activities



Review the **results** and **benefits obtained**



# Support & Assistance

*Need help? We're here for you.*

If you have questions about the App or the services available, you can count on a dedicated **support service**.

Through the in-app Help Desk (*Account > Contact support*), you can get **operational support** or ask for **clarification on the features**.

The service is available ***Monday to Friday***, from 9:00 AM to 6:00 PM.



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Università di Roma



# Movesion People



 Seguici su LinkedIn

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